

## How to Access the Course Page and Virtual Course Room

Follow [this link](#) to the **MSVU Microcredentials log in page**.

Use your **username** and **password** supplied by the Mount to access the main welcome page, your **Dashboard**.

(The first time you log in, you will be prompted to reset your password.)

From your **Dashboard** you will see all the courses in which you are registered.

Click on the **Course Title** or its thumbnail banner to enter the course.

You are now in your course or on your course page.

On the first day, you will meet your instructor and other students in the **virtual course room**.

There will be two or three links to the **virtual course room**.

1. There is a link near the top of the **course index**.
2. In the welcome module you can also scroll down to the **blue puzzle piece**.
3. Your instructor might also place links to the **virtual course room** somewhere in any of the modules.

Clicking on any of these links takes you to the same place, the **virtual course room**.

Click on the **blue puzzle piece**.

Click on the **door on the left**, or the course title.

Click on **Join Course Room** and you are in a live session.

(The first time you enter the room, you are taken on a short tour. Take your time following their show and tell; in time, you will access all these spaces.)

For now, for day 1, along the bottom you will see that the default is to have **your mic muted** and **your camera off**.

**Turn on your mic or camera** by clicking on those buttons.

**Click on your icon** at the bottom to respond to a poll, or **leave the session** once class is finished.

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Folks are having good luck with updated Google Chrome or Firefox browsers, but if you run into trouble, email the help desk at [helpdesk@msvu.ca](mailto:helpdesk@msvu.ca) or call 902 457 6601 Monday through Thursday 8:30am to 8:00pm or Friday 8:30am to 4:30pm.

These folks can connect you with Tech Navigators if necessary to provide more support.

Good luck and have a great course!