MOUNT SAINT VINCENT UNIVERSITY

# Digital Essentials for New MSVU Students



November 04, 2026

# Presenters




## Mahx Mason

**International Partnerships Coordinator**

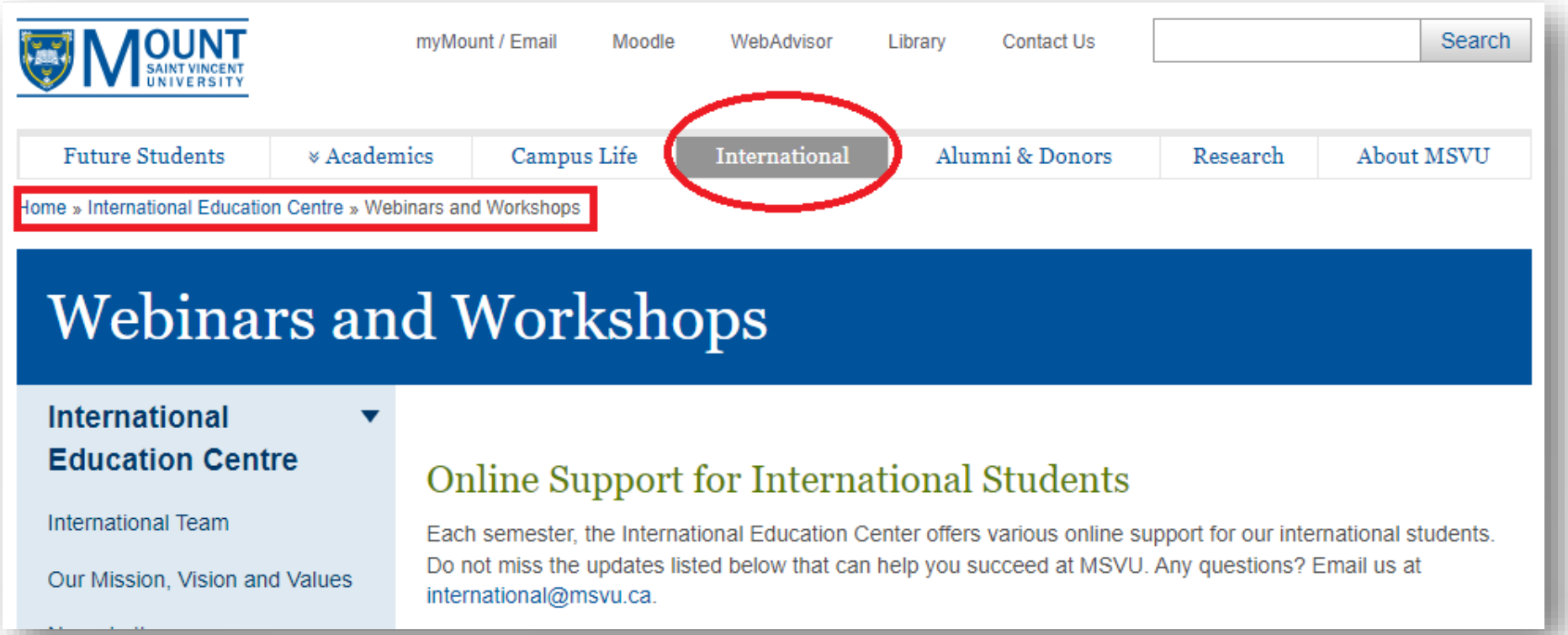
**MSVU International Education Centre**

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# Reminder

**Today's presentation will be posted to:**

**https://www.msvu.ca/international/webinars-and-videos**



# Outline

1. MSVU Website
   - MSVU homepage
   - Campus services
   - International Education Centre
2. MSVU Email, Username, and Password
3. Multifactor Authentication (MFA)
   - Phone number
   - Authenticator apps
4. myMount
   - What is myMount?
   - Exploring myMount
5. Microsoft 365
   - Downloading
   - Apps
6. MSVU Wireless Networks
   - Mount Wi-Fi
   - Eduroam
   - Settings for Android/Chromebook/iOS/Mac/Windows
7. MSVU Mobile App
   - MSVU Safe
8. Moodle and Blackboard Collaborate

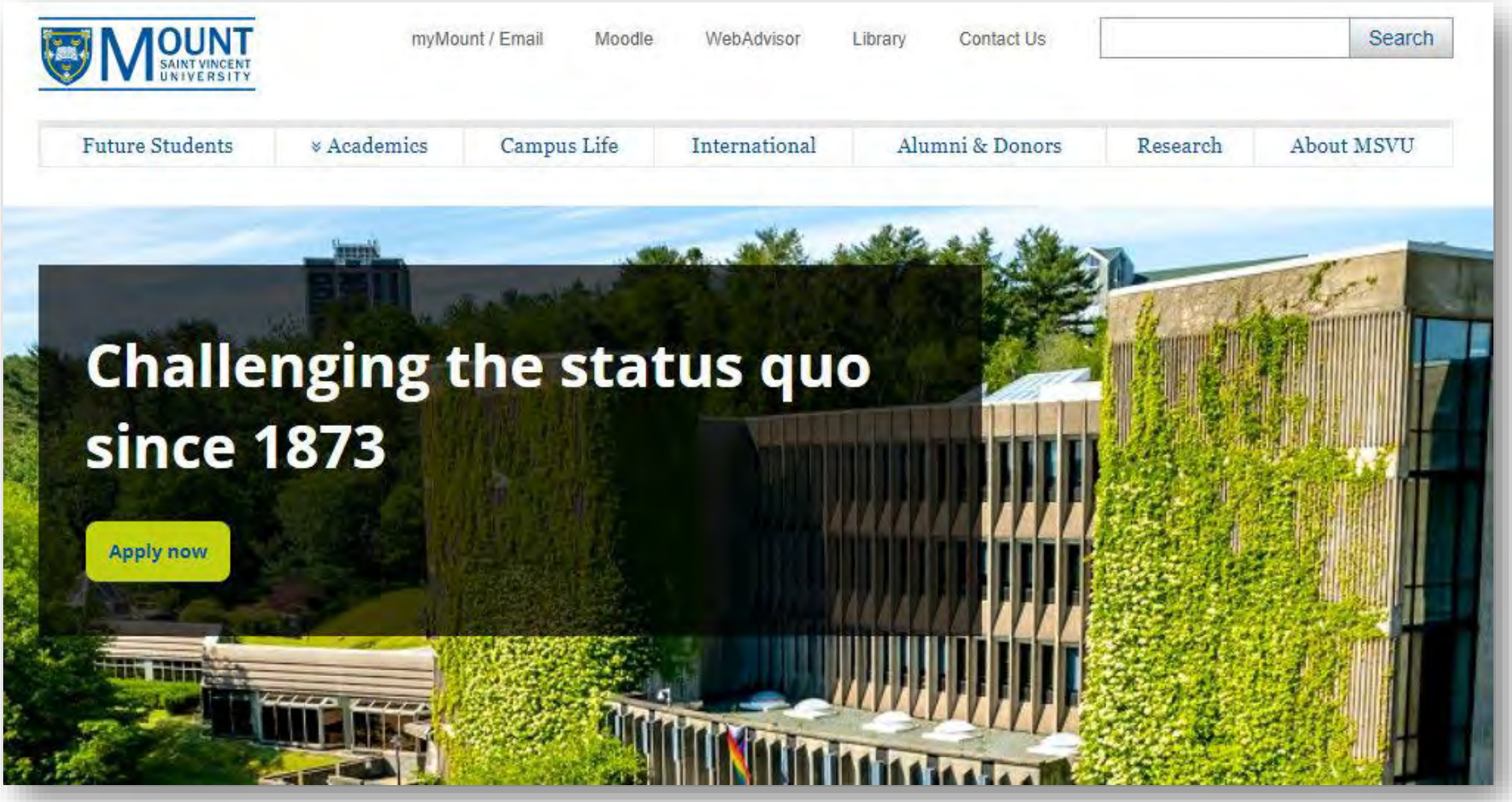
# Survey

1. When searching information online, which device do you use more often?

   A. Computer  B. Cellphone

2. On a scale of 1 to 10, how would you assess your level of computer proficiency? (1 = little computer skill, 10 = very skilled)

# Part I www.msvu.ca



# Part II MSVU Email, Username, and Password

Usually, after receiving your Letter of Acceptance, you will get an email in 3 or more business days from helpdesk@msvu.ca. The email will include your MSVU email address, username and password. You can change your password by logging in to your *myMount* at www.msvu.ca/myMount.

**You will need your MSVU email/username and password when communicating with the University and booking the University's services.**



# Multifactor Authentication (MFA)

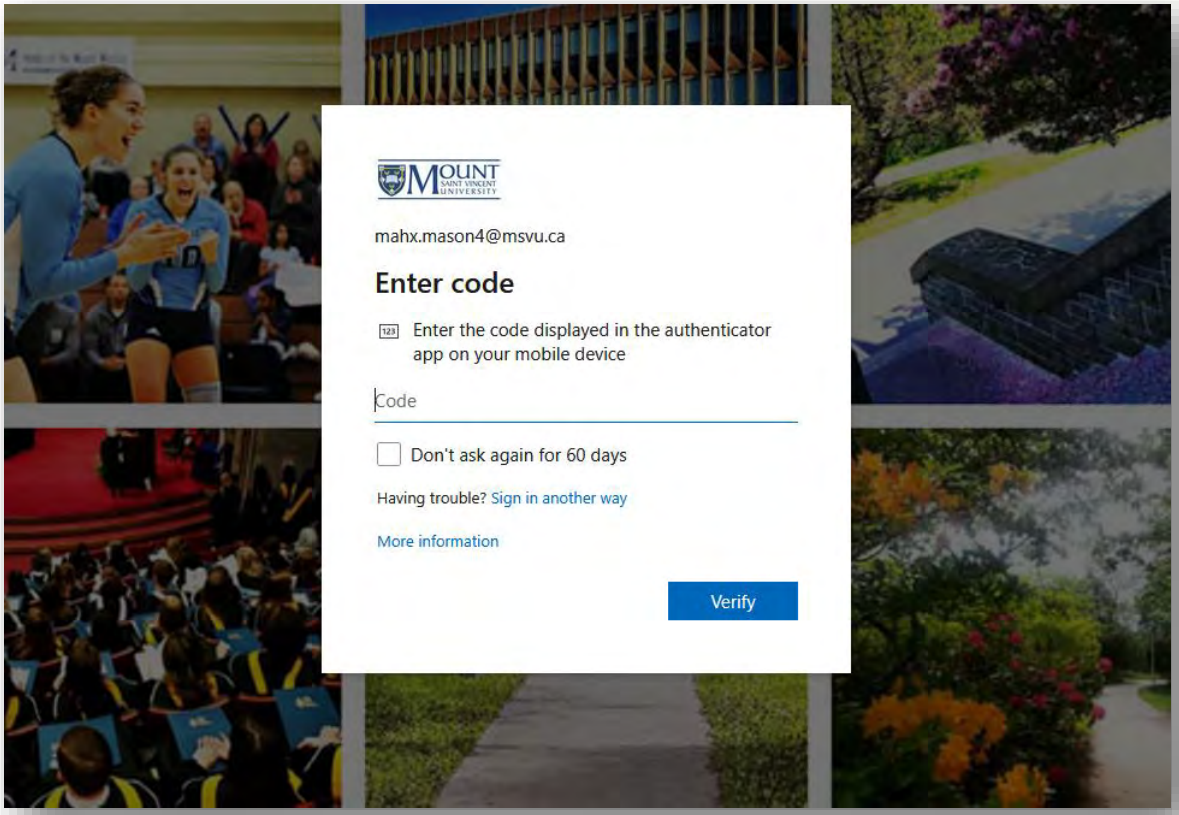



## Instructions:

**Microsoft Authenticator**

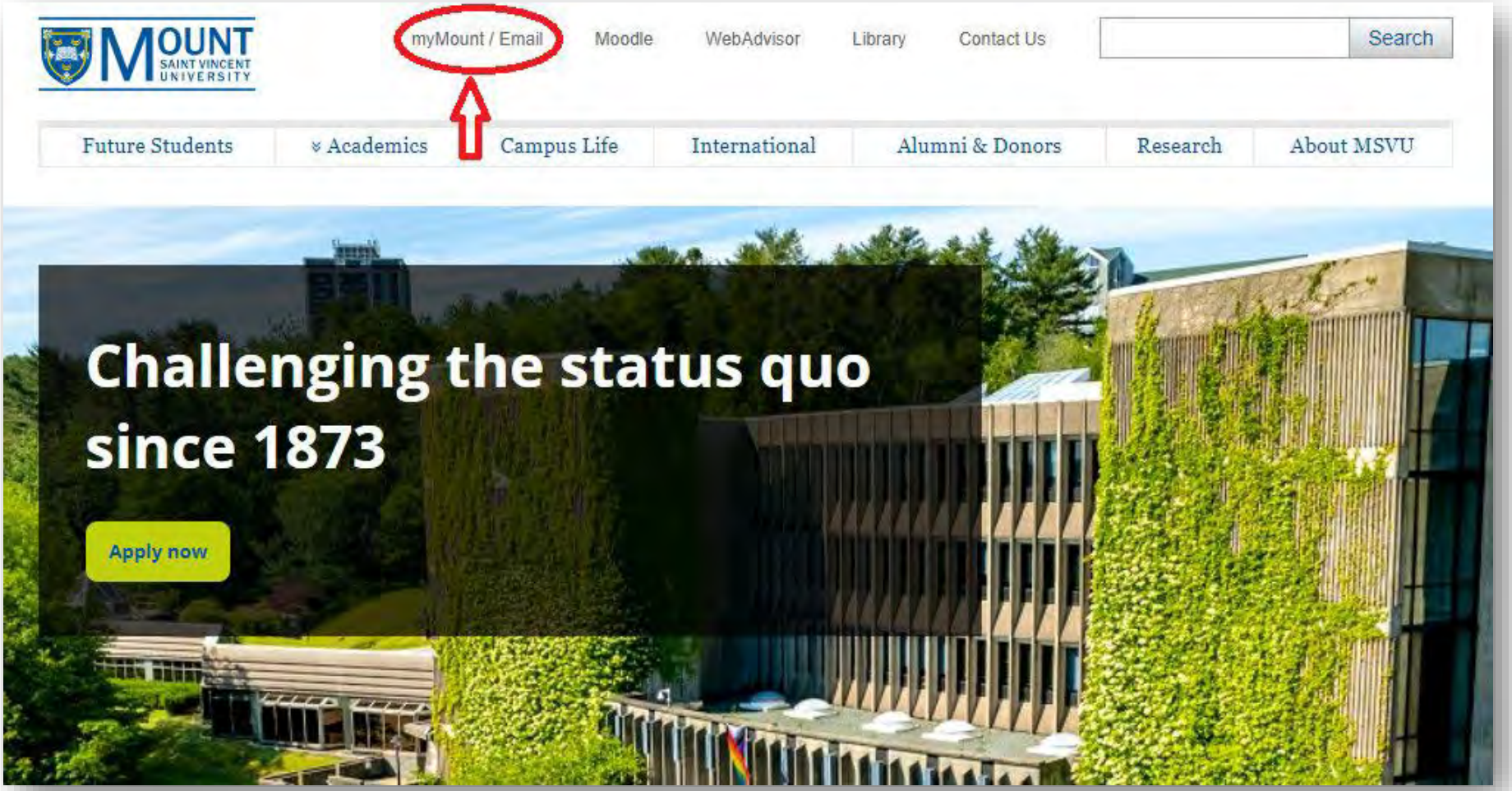
1. Download an authenticator app on your phone;
2. Log in to your *myMount.* The initial MFA setup will require you to link your mobile phone number to your MSVU account by receiving a text message;
3. After the initial setup, you can add the authenticator app and use it as your preferred authentication method.
4. If you need to switch to a new phone, do not delete the MFA app on your old phone until you set it up on your new phone because you will need the code from the MFA app on your old phone.

# Part III Multifactor Authentication (MFA)

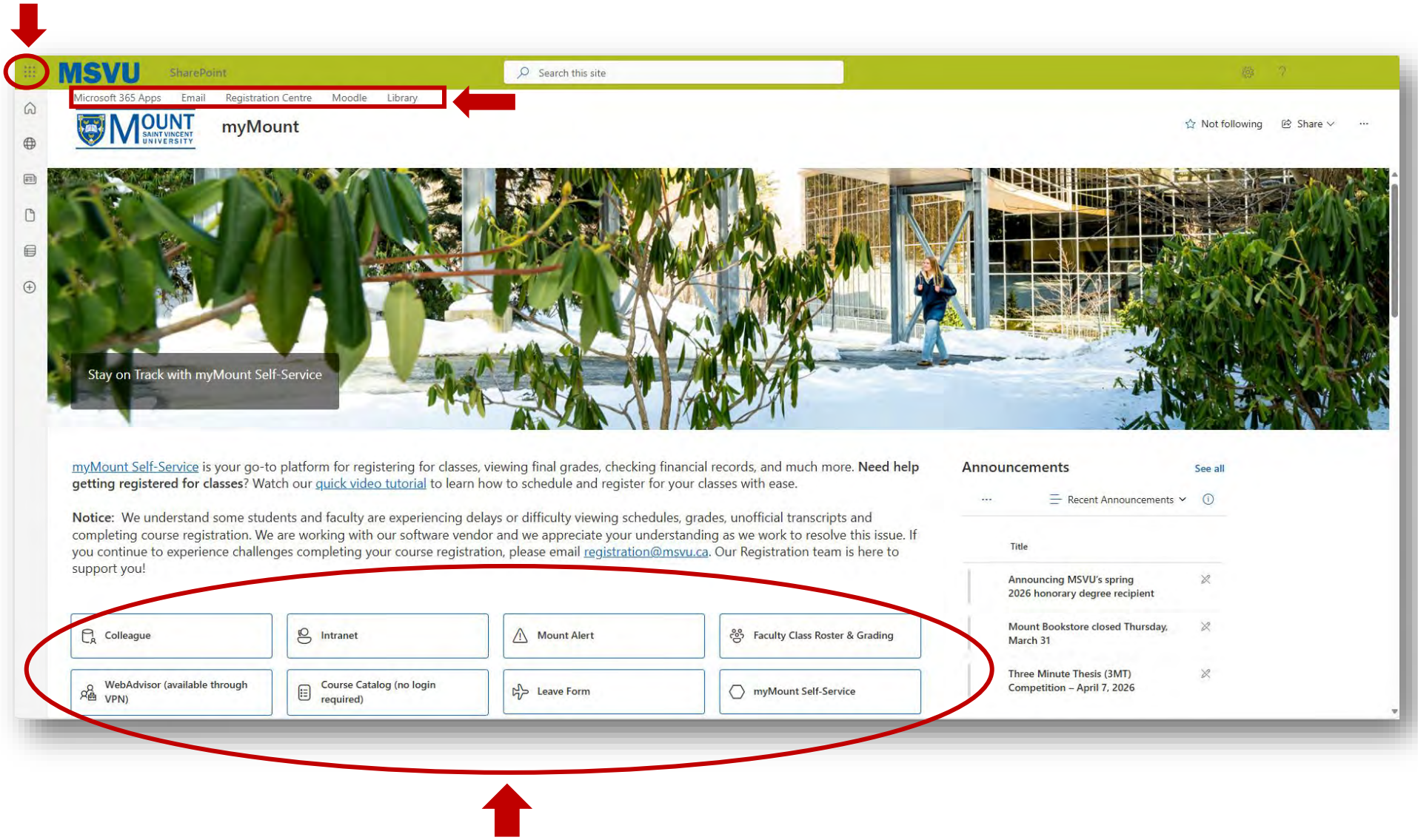



When a window like the one shown above appears, open the Microsoft Authenticator or Google Authenticator app on your phone, find the 6-digit code for your MSVU email account, enter the code in the box, and click Verify.

# Part IV MSVU Portal: *myMount*



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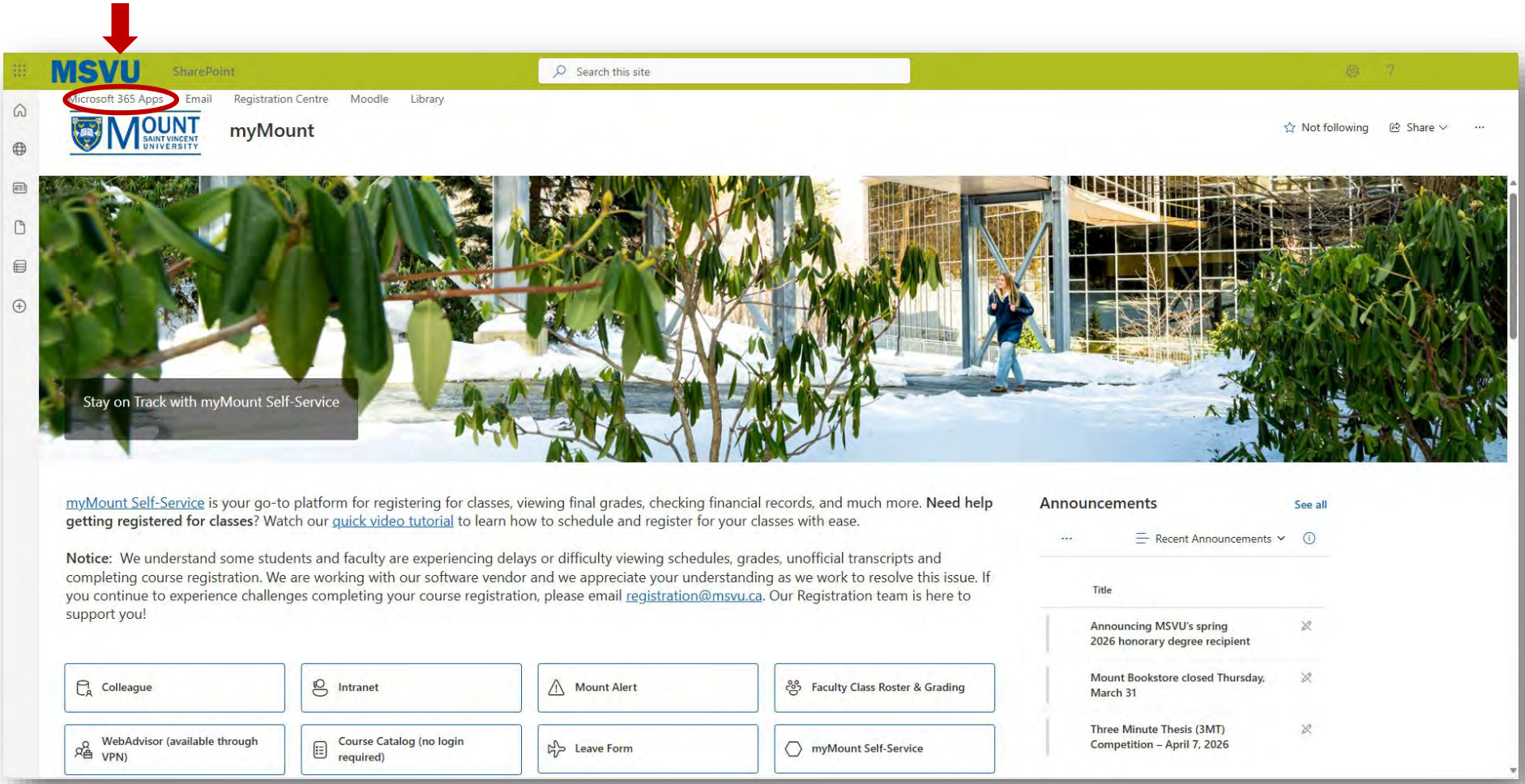


# Microsoft 365

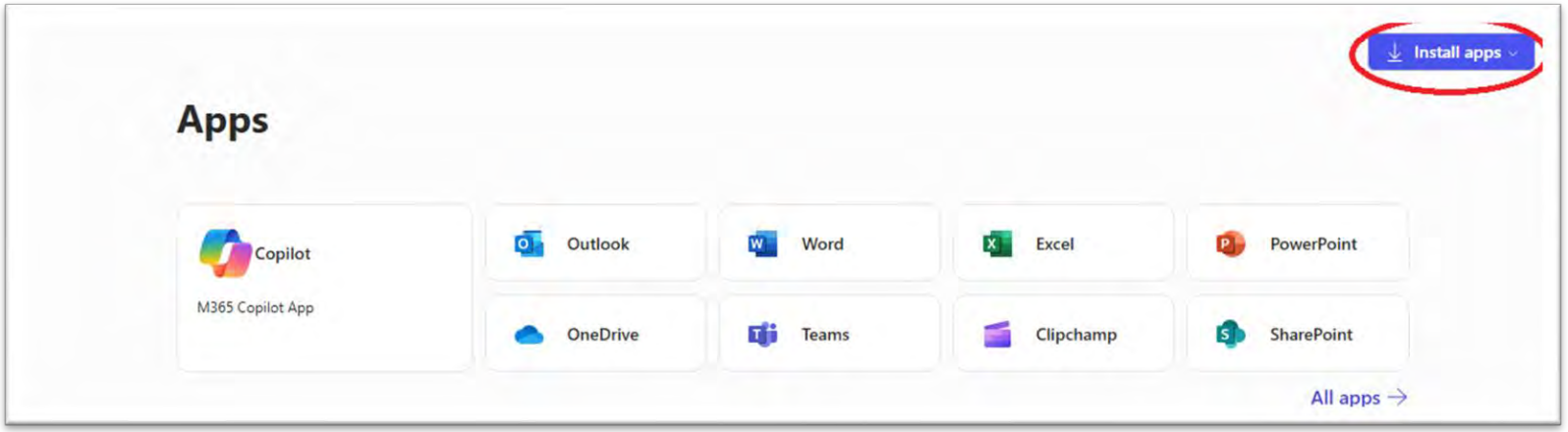


# Part V Microsoft 365

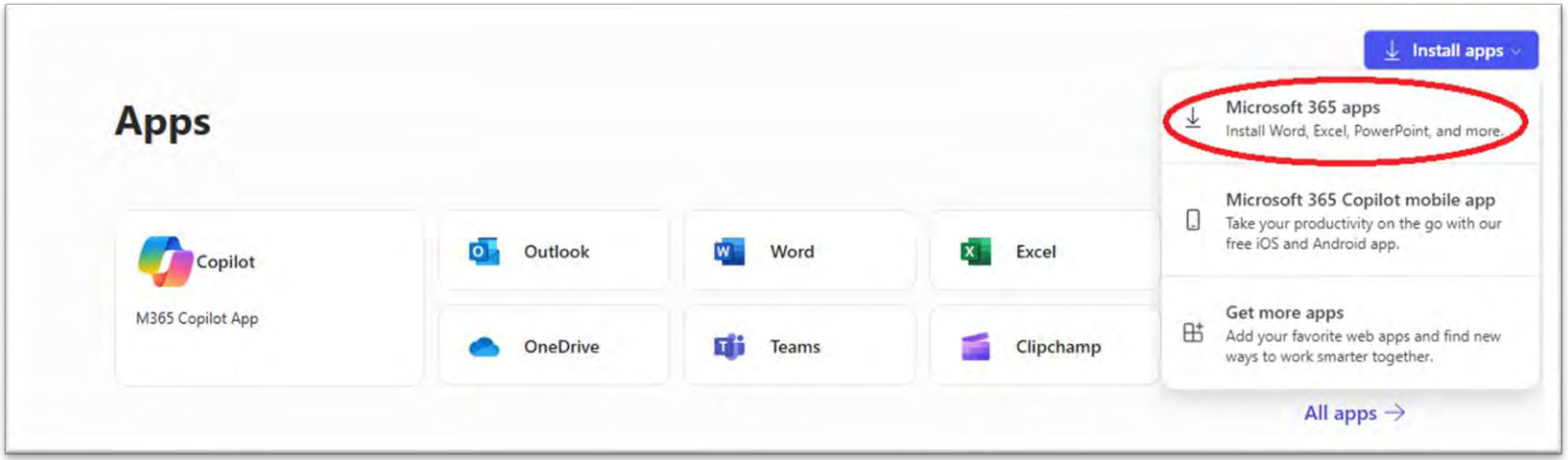
1. Log in to your *myMount*;
2. Click on “Microsoft 365 Apps”



1. Click “Install apps” (Picture 1);
2. Then click “Microsoft 365 apps” (Picture 2);

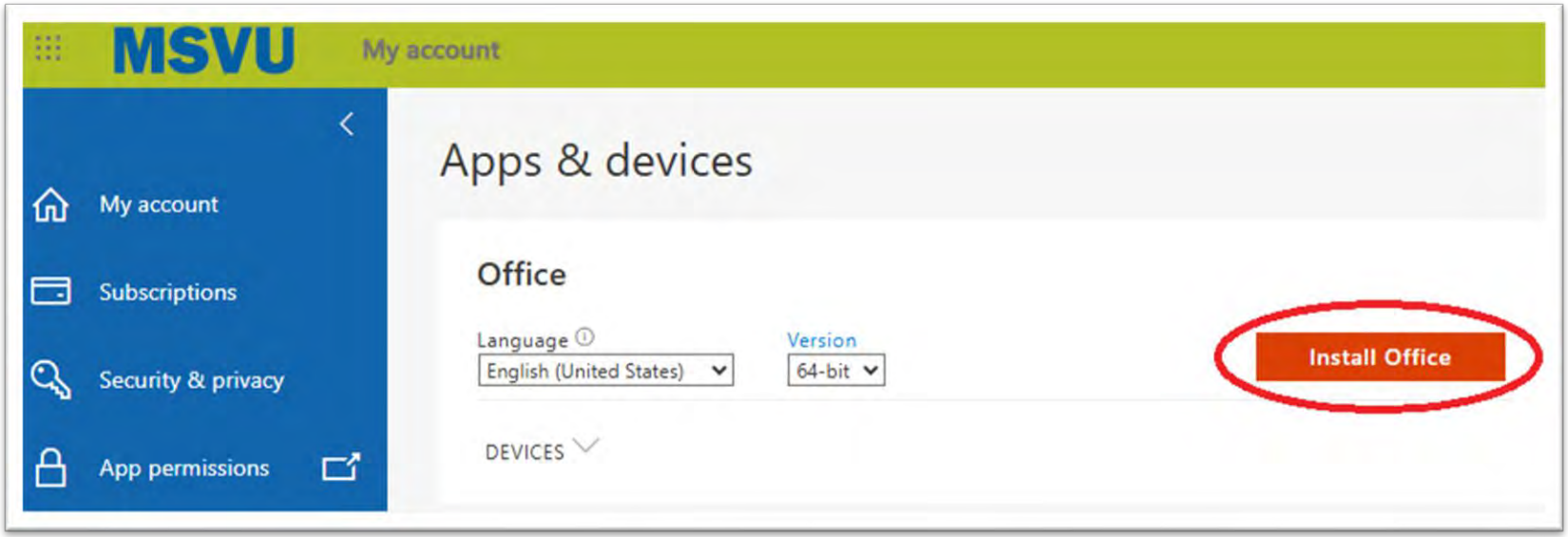



Picture 1



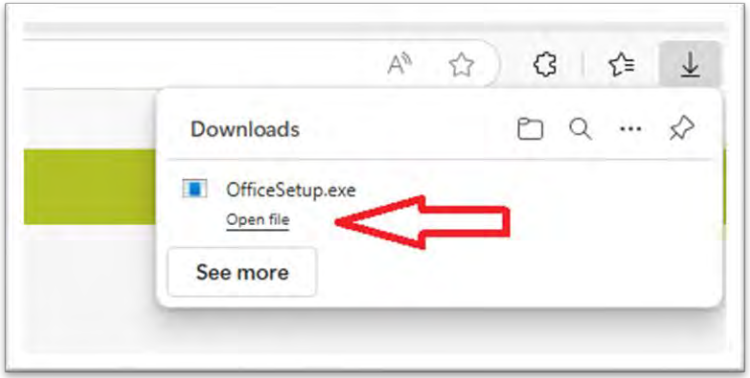

Picture 2

3. Click “Install apps” (Picture 3)




Picture 3

4. Click “Open file” and install the apps by following the instructions on the screen (Picture 4)




Picture 4

# Part VI MSVU Wireless Networks

MSVU offers high speed Internet access across campus.

## Campus Wireless Networks

- **Mount Wi-Fi**

  MSVU Students, faculty and staff should use the 'Mount Wi-Fi' secure wireless network by using their MSVU email address and password.

  Note:

  - username: the one you received from helpdesk@msvu.ca
  - password: the same as for your MSVU email

- **Eduroam**

  Eduroam lets people from other higher education institutions get internet access at the MSVU. Find out more about Eduroam at MSVU.

  Note:

  - username: your full MSVU email address
  - password: the same as for your MSVU email

# Part VI MSVU Wireless Networks

## Android

### How to add Mount WiFi to your Android device

***Note:*** *Locations and names of settings may be different from what is shown here. Check your phone's manual if required.*

**1.** Go to "**Settings**" > "**Connections**" > "**WiFi**".

**2.** Tap on "**Mount WiFi**" and input the following settings if prompted:

**EAP method:** PEAP.

**Identity:** Your MSVU Email.

**Password:** Your MSVU email password.

**Anonymous Identity:** Leave blank, if prompted enter123@msvu.ca.

**Certificate:** Use System Certificates.

**CA Certificate:** For Android 10: Default or Do not check. For Android 11+: Use system certificates.

**Online Certificate:** Do not validate or Request Access.

**Domain:** clearpass.msvu.ca.

**EAP/Advanced Phase 2authentication:** MSCHAPV2.

**3.** Tap "**Connect**".

# Part VI MSVU Wireless Networks

## Chromebook

### How to add Mount WiFi to your Chromebook

***Note:*** *Locations and names of settings may be different from what is shown here. check your Chomebook's manual if required.*

**1.** At the bottom right, select the **time**.

**2.** Select the WiFi icon (usually says: "**Not Connected**") which will open the "**Networks**" section of the Chromebook's settings page.

***Note:*** *If you see your Wi-Fi network name and a signal strength, your Chromebook is already connected to Wi-Fi.*

**3.** Click the WiFi right-pointing arrow on the right-hand side to search for WiFi networks. Your Chromebook will automatically look for available networks and show them to you in a list.

**5.** Click on "**Mount WiFi**" and input the following settings if prompted:

**EAP method:** PEAP.

**EAP/Advanced Phase 2Authentication:** MSCHAPV2.

**Identity:** Your MSVU Email.

**Password:** Your MSVU email password.

**Anonymous Identity:** Leave blank, if prompted enter123@msvu.ca.

**CA Certificate:** Do not check.

**Online Certificate:** Do not validate or Request Access.

**Domain:** clearpass.msvu.ca.

**6.** Click "**Connect**".

# Part VI MSVU Wireless Networks

## iOS iPhone/iPad

### How to add Mount WiFi to your iPhone

1. Tap on the "**Settings**" app.
2. Tap on "**Wi-Fi**".
3. Choose the Wi-Fi you want to connect to.
4. Enter your MSVU email address and myMount password. Tap "**Join**" in the top-right to connect to the network.
5. Tap "**Trust**" in the top right when prompted to connect.

## Mac

### How to add Mount WiFi to your Mac

1. Click on the "**WiFi**" icon on the menu bar in the top-right hand corner of the Mac desktop.
2. Select the "**Mount WiFi**" network.
3. Enter your MSVU email address and myMount password, and click "**OK**".

***Note:*** *You can also make sure the "**Remember this information**" is checked so the Mac will automatically re-connect to the Mount WiFi the next time you restart the Mac or are at MSVU.*

4. Click "**Continue**" to when prompted to connect and to verify the network certificate.

# Part VI MSVU Wireless Networks

## Windows

### How to add Mount WiFi to your Windows PC

**1.** Click on the "**WiFi**" icon in the bottom-right hand corner of the login screen or in the bottom-right hand corner of the taskbar on your desktop.

**2.** Select the "**Mount WiFi**" network.

**3.** Enter your MSVU email address and myMount password, and click "**Sign In**".

***Note:*** *You can also make sure the "**Automatically Save Credentials**" is checked so the PC will automatically re-connect to the Mount WiFi the next time you restart the PC at MSVU.*

**4.** When prompted to use a security certificate, click "**Connect**" to connect to the Mount WiFi network.

# Part VII MSVU Safe App

MSVU SAFE is a free campus safety app designed to be a one-stop safety shop that connects users to a variety of safety and security tools and resources –all in the palm of your hand. To make maximum use of the app, users must have location services and calling services enabled. The app includes the following features:

- Mobile Blue Light
- Friend Walk
- Report a tip
- Virtual Walk Home
- Support Resources
- Travel Safe
- Campus Maps
- Emergency Procedures
- Class Cancellation
- Safety Toolbox

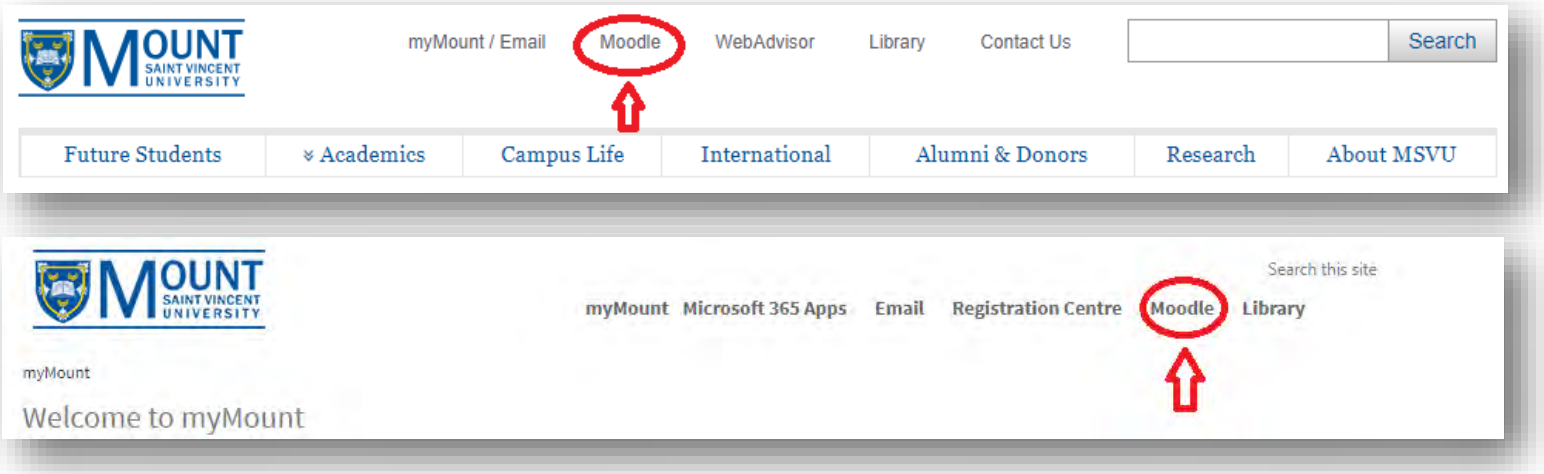
MSVU SAFE




Learn more

# Part VIII Moodle & Blackboard Collaborate

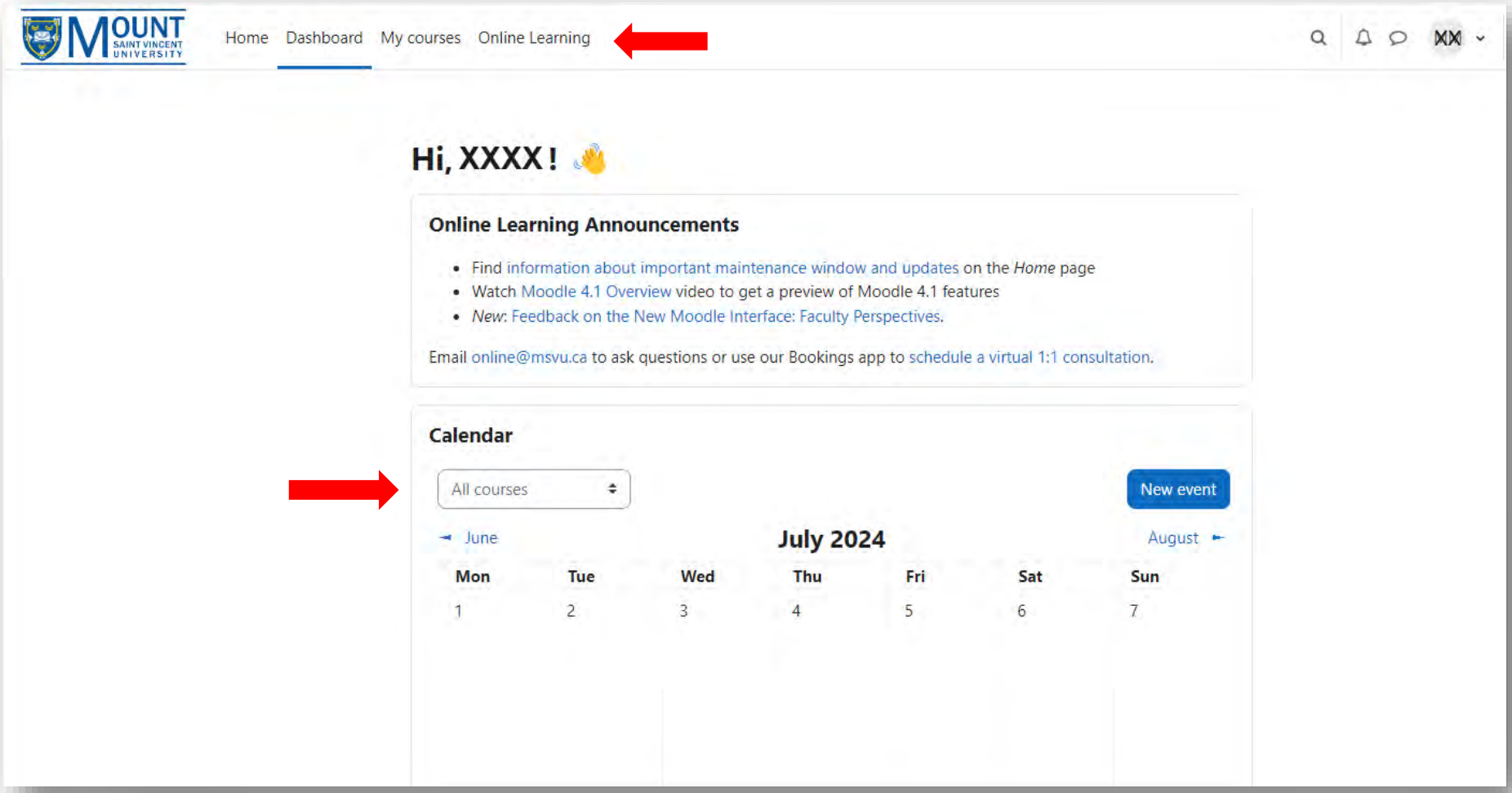
Moodle is the MSVU's Learning Management System and is used for most course deliveries, including face-to-face, online, blended and multi-access. It allows faculty to create and manage course content, host online discussions, administer quizzes and meet in real time with students. Moodle provides a place where students can access course content, submit assignments, complete activities, and communicate with their peers and their instructor.




Blackboard Collaborate is our online classroom software. It provides a virtual space where faculty and students can meet in real-time, work in groups, chat, and learn together.

# Part VIII Moodle & Blackboard Collaborate

Once you are logged in, you will see the webpage as shown below. You can explore your Moodle by clicking on the tabs “Home, Dashboard, My courses, and Online Learning” or click the dropdown menu “All courses” to find your courses.



# Part VIII Moodle & Blackboard Collaborate

Blackboard Collaborate is your virtual classroom where you have online classes. Please click on the image below to view the instructional video about Blackboard Collaborate.

Note: watching the video requires login with your MSVU email and password.



# Summary

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**Any Questions?**



# Reminder: Register for Orientation

## International Day of Orientation (Winter 2027)

