

Digital Essentials for New MSVU Students



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Today's presentation will be posted to:

<https://www.msvu.ca/international/webinars-and-videos>

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Webinars and Workshops

International Education Centre ▼

[International Team](#)[Our Mission, Vision and Values](#)

Online Support for International Students

Each semester, the International Education Center offers various online support for our international students. Do not miss the updates listed below that can help you succeed at MSVU. Any questions? Email us at international@msvu.ca.

1. MSVU Website

- MSVU homepage
- Campus services
- International Education Centre

2. MSVU Email, Username, and Password

3. Multifactor Authentication (MFA)

- Phone number
- Authenticator apps

4. myMount

- What is myMount?
- Exploring myMount

5. Microsoft 365

- Downloading
- Apps

6. MSVU Wireless Networks

- Mount Wi-Fi
- Eduroam
- Settings for
Android/Chromebook/iOS/Mac
/Windows

7. MSVU Mobile App

- MSVU Safe

8. Moodle and Blackboard Collaborate

1. When searching information online, which device do you use more often?

A. Computer

B. Cellphone

2. On a scale of 1 to 10, how would you assess your level of computer proficiency? (1 = little computer skill, 10 = very skilled)



[myMount / Email](#)

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Usually, after receiving your Letter of Acceptance, you will get an email in 3 or more business days from helpdesk@msvu.ca. The email will include your MSVU email address, username and password. You can change your password by logging in to your *myMount* at www.msvu.ca/myMount.

You will need your MSVU email/username and password when communicating with the University and booking the University's services.



Multifactor Authentication (MFA)



Instructions:

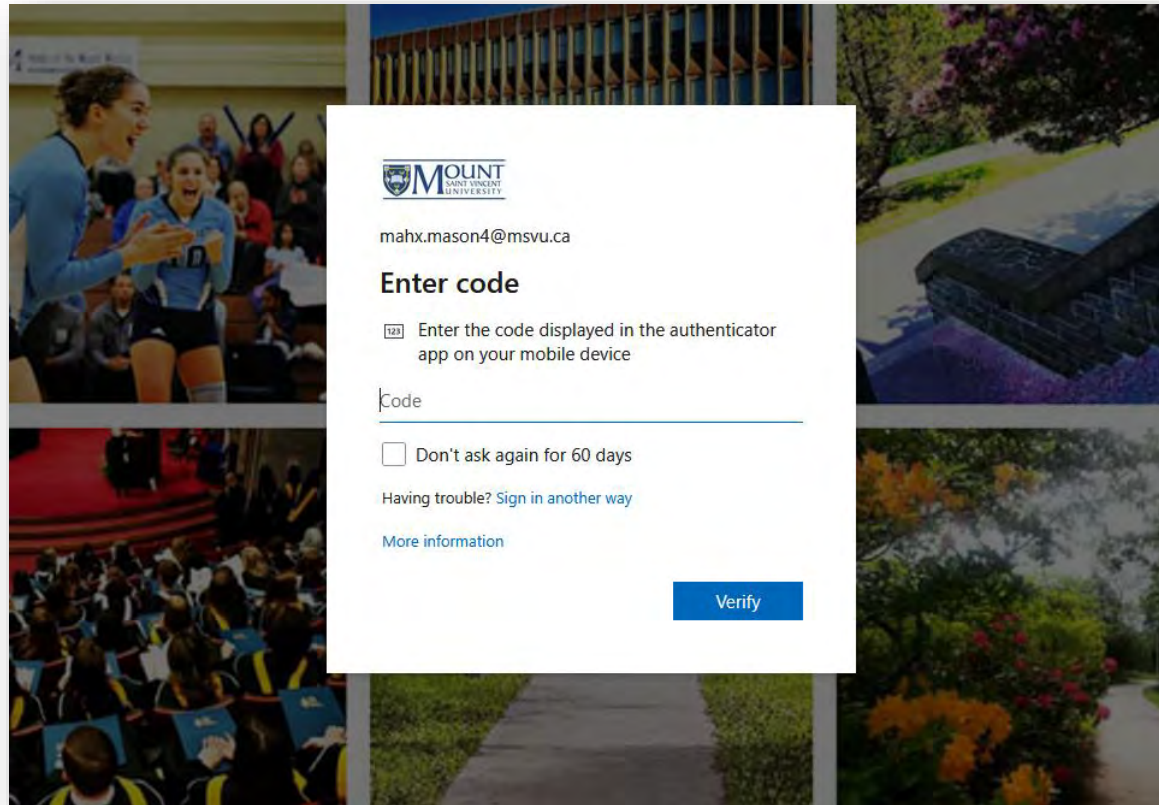
Microsoft Authenticator



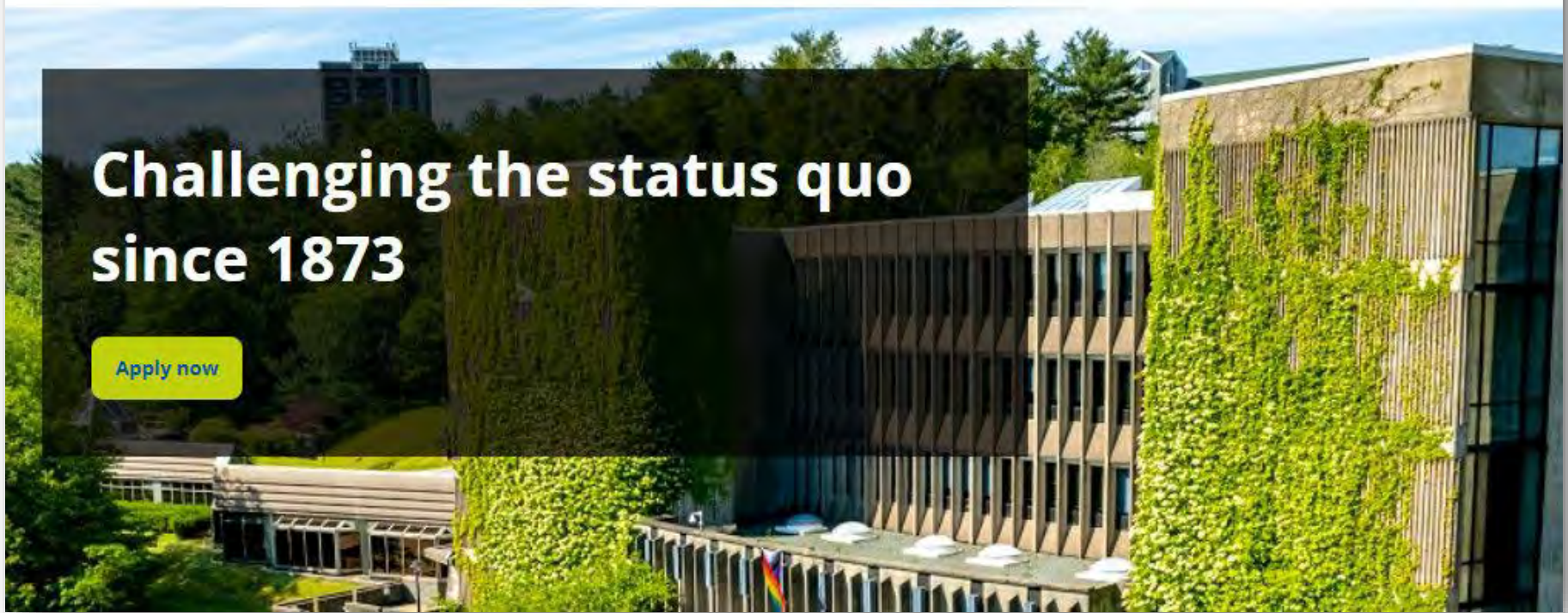
Google Authenticator



1. Download an authenticator app on your phone;
2. Log in to your [myMount](#). The initial MFA setup will require you to link your mobile phone number to your MSVU account by receiving a text message;
3. After the initial setup, you can add the authenticator app and use it as your preferred authentication method.
4. If you need to switch to a new phone, **do not** delete the MFA app on your old phone until you set it up on your new phone because you will need the code from the MFA app on your old phone.

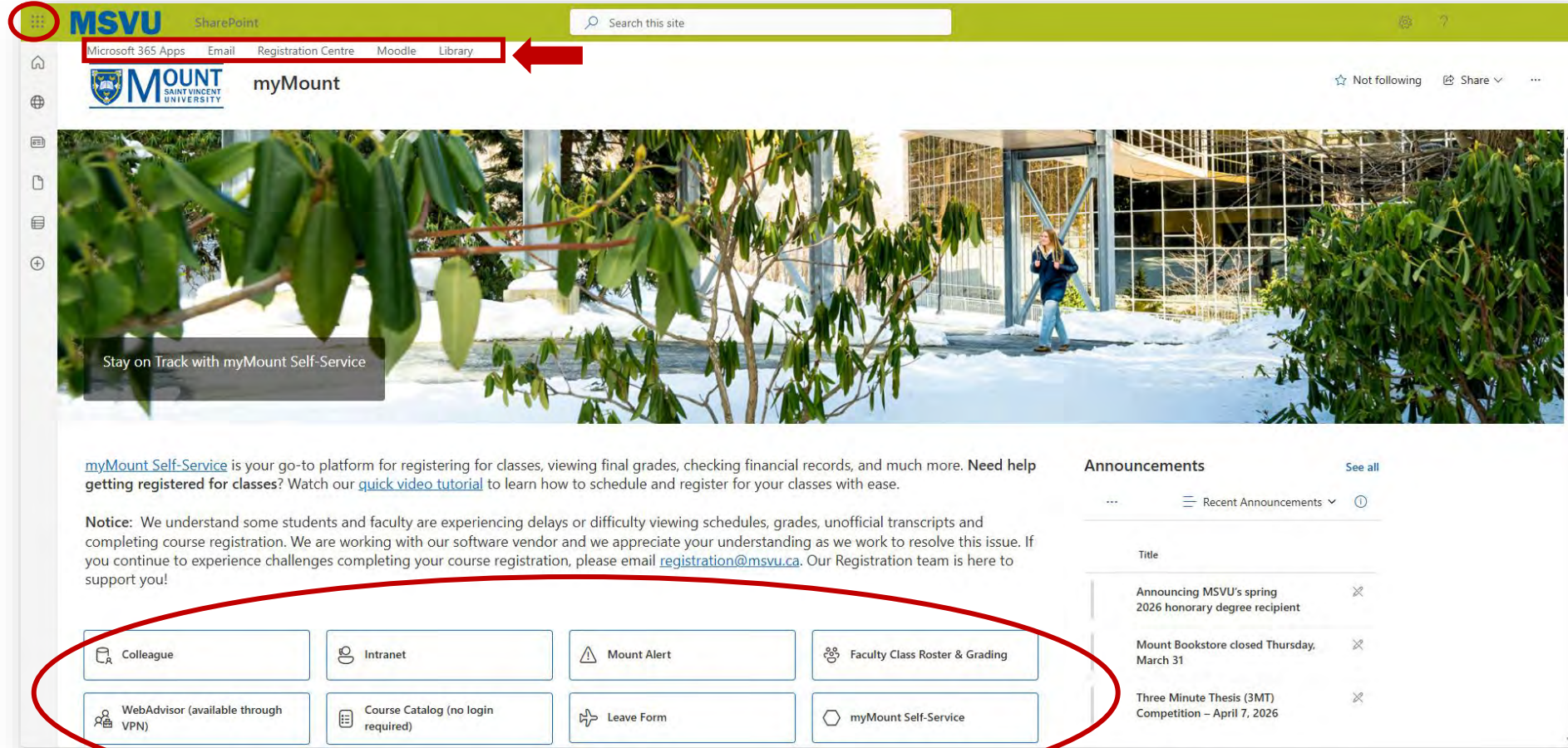


When a window like the one shown above appears, open the Microsoft Authenticator or Google Authenticator app on your phone, find the 6-digit code for your MSVU email account, enter the code in the box, and click Verify.

[myMount / Email](#)[Moodle](#)[WebAdvisor](#)[Library](#)[Contact Us](#) [Future Students](#)[Academics](#)[Campus Life](#)[International](#)[Alumni & Donors](#)[Research](#)[About MSVU](#)

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MSVU SharePoint

Search this site

Microsoft 365 Apps Email Registration Centre Moodle Library

myMount

Stay on Track with myMount Self-Service

[myMount Self-Service](#) is your go-to platform for registering for classes, viewing final grades, checking financial records, and much more. Need help getting registered for classes? Watch our [quick video tutorial](#) to learn how to schedule and register for your classes with ease.

Notice: We understand some students and faculty are experiencing delays or difficulty viewing schedules, grades, unofficial transcripts and completing course registration. We are working with our software vendor and we appreciate your understanding as we work to resolve this issue. If you continue to experience challenges completing your course registration, please email registration@msvu.ca. Our Registration team is here to support you!

Announcements [See all](#)

Recent Announcements

Title	
Announcing MSVU's spring 2026 honorary degree recipient	
Mount Bookstore closed Thursday, March 31	
Three Minute Thesis (3MT) Competition – April 7, 2026	

Colleague

Intranet

Mount Alert

Faculty Class Roster & Grading

WebAdvisor (available through VPN)

Course Catalog (no login required)

Leave Form

myMount Self-Service

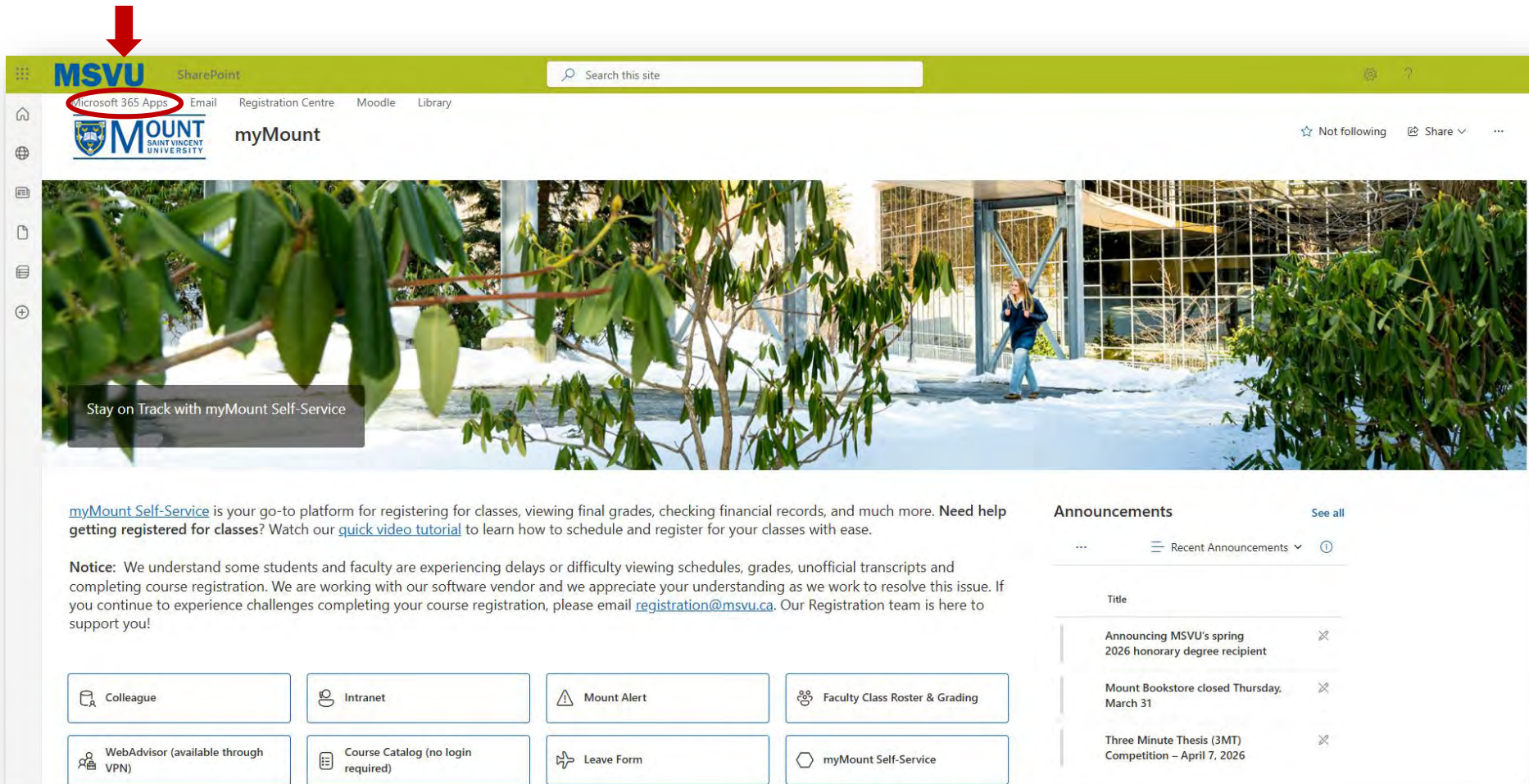


Microsoft 365



1. Log in to your *myMount*;

2. Click on “Microsoft 365 Apps”



The screenshot shows the MSVU myMount website. A red arrow points to the 'Microsoft 365 Apps' link in the top navigation bar. The website features a green header with the MSVU logo, a search bar, and navigation links for SharePoint, Email, Registration Centre, Moodle, and Library. Below the header is a banner image of a person walking in a snowy landscape with the text 'Stay on Track with myMount Self-Service'. A notice section provides information about course registration delays and a link to a quick video tutorial. A grid of service tiles includes Colleague, Intranet, Mount Alert, Faculty Class Roster & Grading, WebAdvisor (available through VPN), Course Catalog (no login required), Leave Form, and myMount Self-Service. An Announcements section on the right lists recent updates, including the announcement of MSVU's spring 2026 honorary degree recipient, the closure of the Mount Bookstore, and the Three Minute Thesis (3MT) Competition.

myMount Self-Service is your go-to platform for registering for classes, viewing final grades, checking financial records, and much more. **Need help getting registered for classes?** Watch our [quick video tutorial](#) to learn how to schedule and register for your classes with ease.

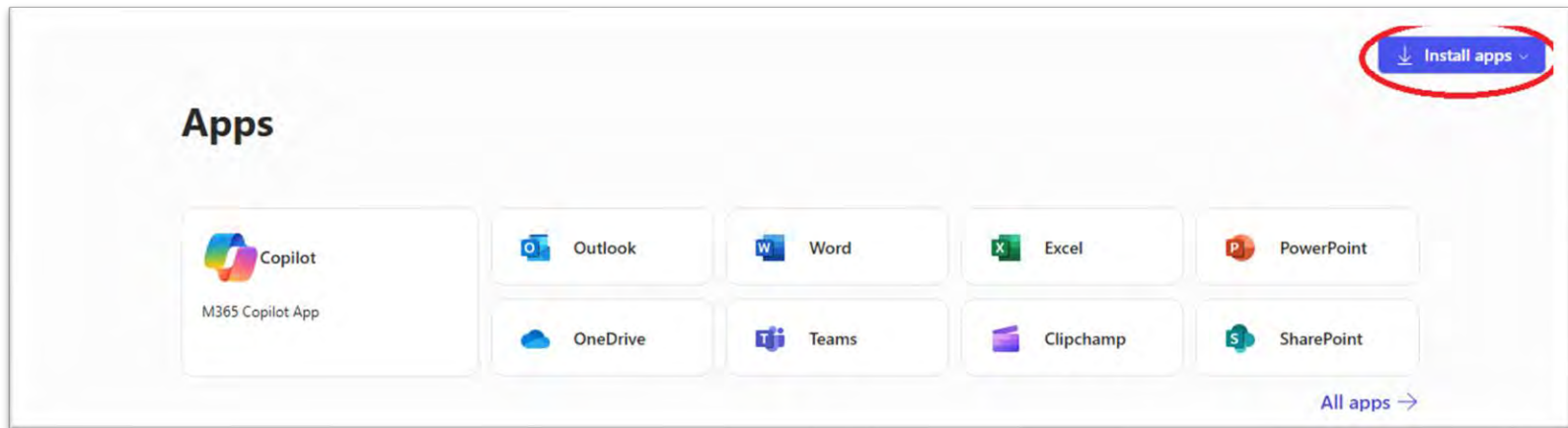
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Announcements [See all](#)

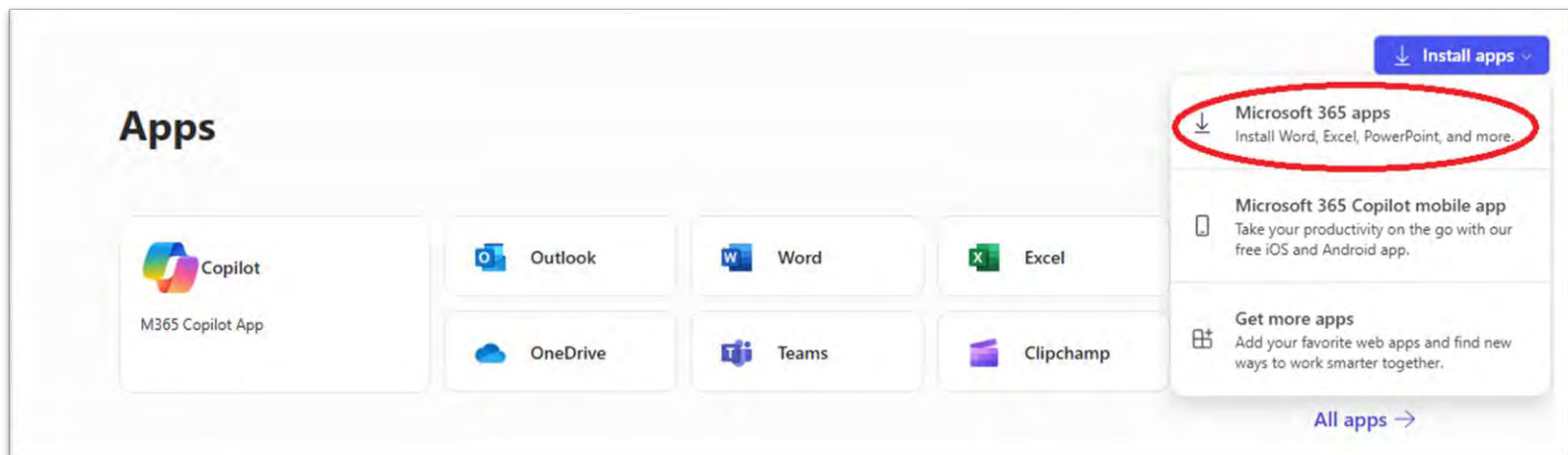
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1. Click “Install apps” (Picture 1);
2. Then click “Microsoft 365 apps” (Picture 2);

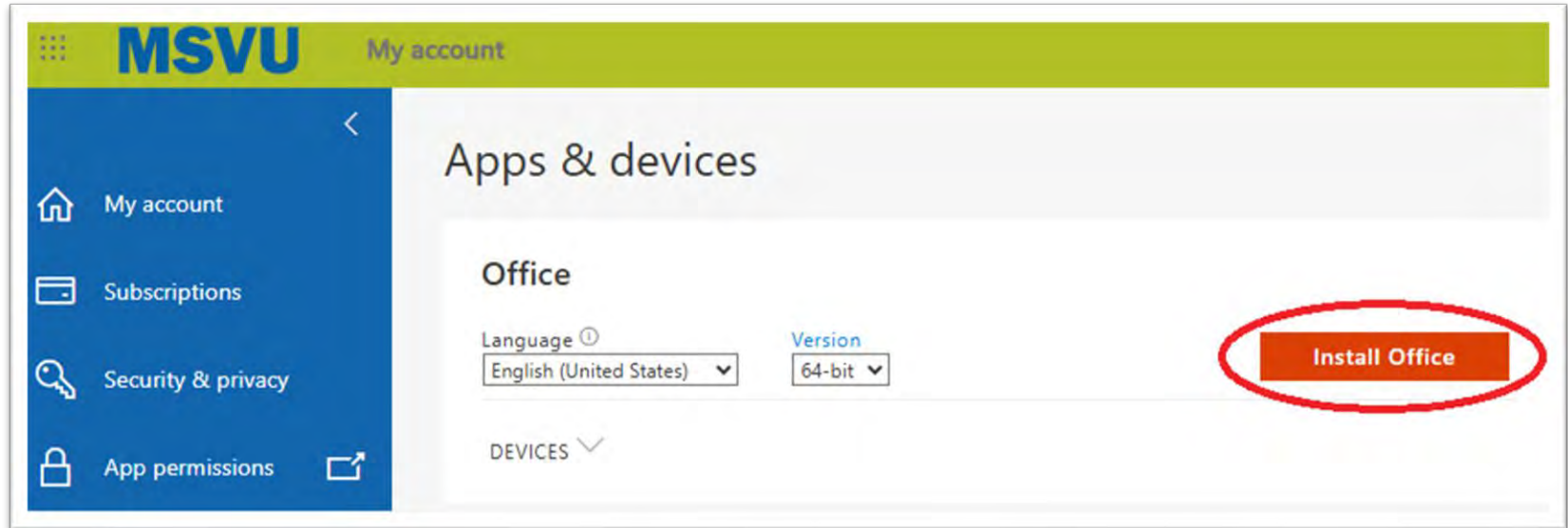


Picture 1



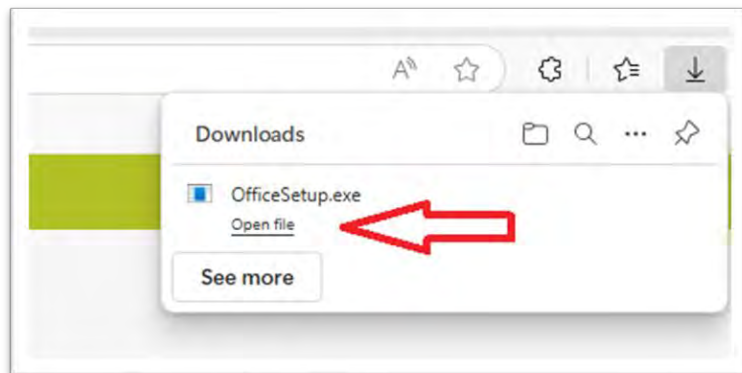
Picture 2

3. Click “Install apps” (Picture 3)



Picture 3

4. Click “Open file” and install the apps by following the instructions on the screen (Picture 4)



Picture 4

MSVU offers high speed Internet access across campus.

Campus Wireless Networks

➤ Mount Wi-Fi

MSVU Students, faculty and staff should use the 'Mount Wi-Fi' secure wireless network by using their MSVU email address and password.

Note:

- username: the one you received from helpdesk@msvu.ca
- password: the same as for your MSVU email

➤ Eduroam

Eduroam lets people from other higher education institutions get internet access at the MSVU. Find out more about [Eduroam at MSVU](#).

Note:

- username: your full MSVU email address
- password: the same as for your MSVU email

Android



How to add Mount WiFi to your Android device

Note: Locations and names of settings may be different from what is shown here. Check your phone's manual if required.

1. Go to **"Settings"** > **"Connections"** > **"WiFi"**.

2. Tap on **"Mount WiFi"** and input the following settings if prompted:

EAP method: PEAP.

Identity: Your MSVU Email.

Password: Your MSVU email password.

Anonymous Identity: Leave blank, if prompted enter123@msvu.ca.

Certificate: Use System Certificates.

CA Certificate: For Android 10: Default or Do not check. For Android 11+: Use system certificates.

Online Certificate: Do not validate or Request Access.

Domain: clearpass.msvu.ca.

EAP/Advanced Phase 2 authentication: MSCHAPV2.

3. Tap **"Connect"**.

Chromebook **How to add Mount WiFi to your Chromebook**

Note: Locations and names of settings may be different from what is shown here. check your Chromebook's manual if required.

1. At the bottom right, select the **time**.
2. Select the WiFi icon (usually says: "**Not Connected**") which will open the "**Networks**" section of the Chromebook's settings page.

Note: If you see your Wi-Fi network name and a signal strength, your Chromebook is already connected to Wi-Fi.

3. Click the WiFi right-pointing arrow on the right-hand side to search for WiFi networks. Your Chromebook will automatically look for available networks and show them to you in a list.

5. Click on "**Mount WiFi**" and input the following settings if prompted:

EAP method: PEAP.

EAP/Advanced Phase 2 Authentication: MSCHAPV2.

Identity: Your MSVU Email.

Password: Your MSVU email password.

Anonymous Identity: Leave blank, if prompted enter 123@msvu.ca.

CA Certificate: Do not check.

Online Certificate: Do not validate or Request Access.

Domain: clearpass.msvu.ca.

6. Click "**Connect**".

iOS iPhone/iPad

How to add Mount WiFi to your iPhone

1. Tap on the **"Settings"** app.
2. Tap on **"Wi-Fi"**.
3. Choose the Wi-Fi you want to connect to.
4. Enter your MSVU email address and myMount password. Tap **"Join"** in the top-right to connect to the network.
5. Tap **"Trust"** in the top right when prompted to connect.

Mac

How to add Mount WiFi to your Mac

1. Click on the **"WiFi"** icon on the menu bar in the top-right hand corner of the Mac desktop.
2. Select the **"Mount WiFi"** network.
3. Enter your MSVU email address and myMount password, and click **"OK"**.

***Note:** You can also make sure the **"Remember this information"** is checked so the Mac will automatically re-connect to the Mount WiFi the next time you restart the Mac or are at MSVU.*

4. Click **"Continue"** to when prompted to connect and to verify the network certificate.

Windows

How to add Mount WiFi to your Windows PC

1. Click on the "**WiFi**" icon in the bottom-right hand corner of the login screen or in the bottom-right hand corner of the taskbar on your desktop.

2. Select the "**Mount WiFi**" network.

3. Enter your MSVU email address and myMount password, and click "**Sign In**".

***Note:** You can also make sure the "**Automatically Save Credentials**" is checked so the PC will automatically re-connect to the Mount WiFi the next time you restart the PC at MSVU.*

4. When prompted to use a security certificate, click "**Connect**" to connect to the Mount WiFi network.

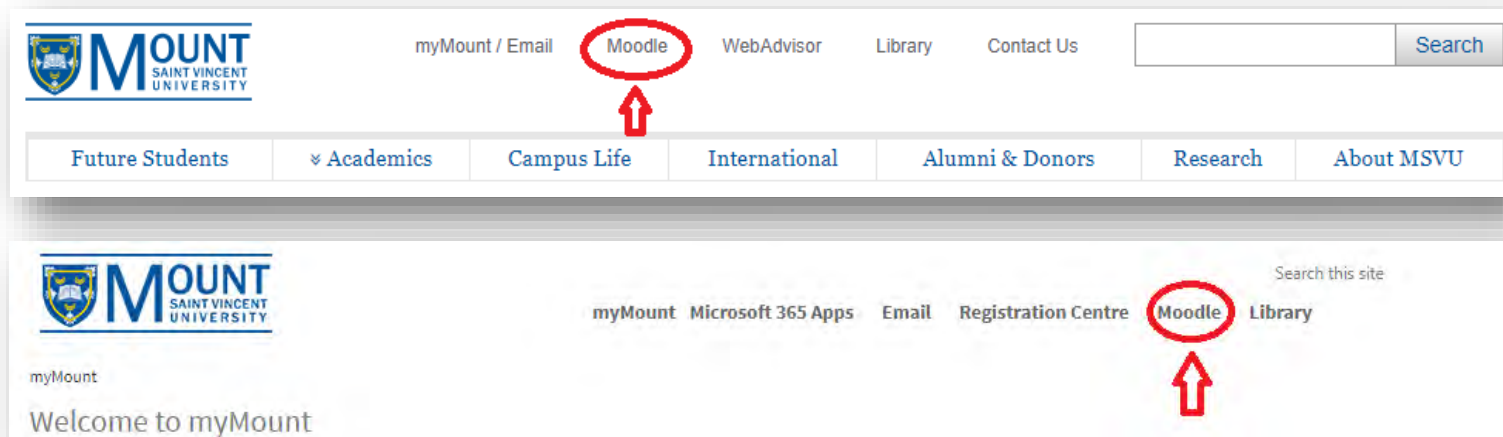
MSVU SAFE is a free campus safety app designed to be a one-stop safety shop that connects users to a variety of safety and security tools and resources –all in the palm of your hand. To make maximum use of the app, users must have location services and calling services enabled. The app includes the following features:

- Mobile Blue Light
- Friend Walk
- Report a tip
- Virtual Walk Home
- Support Resources
- Travel Safe
- Campus Maps
- Emergency Procedures
- Class Cancellation
- Safety Toolbox



[Learn more](#)

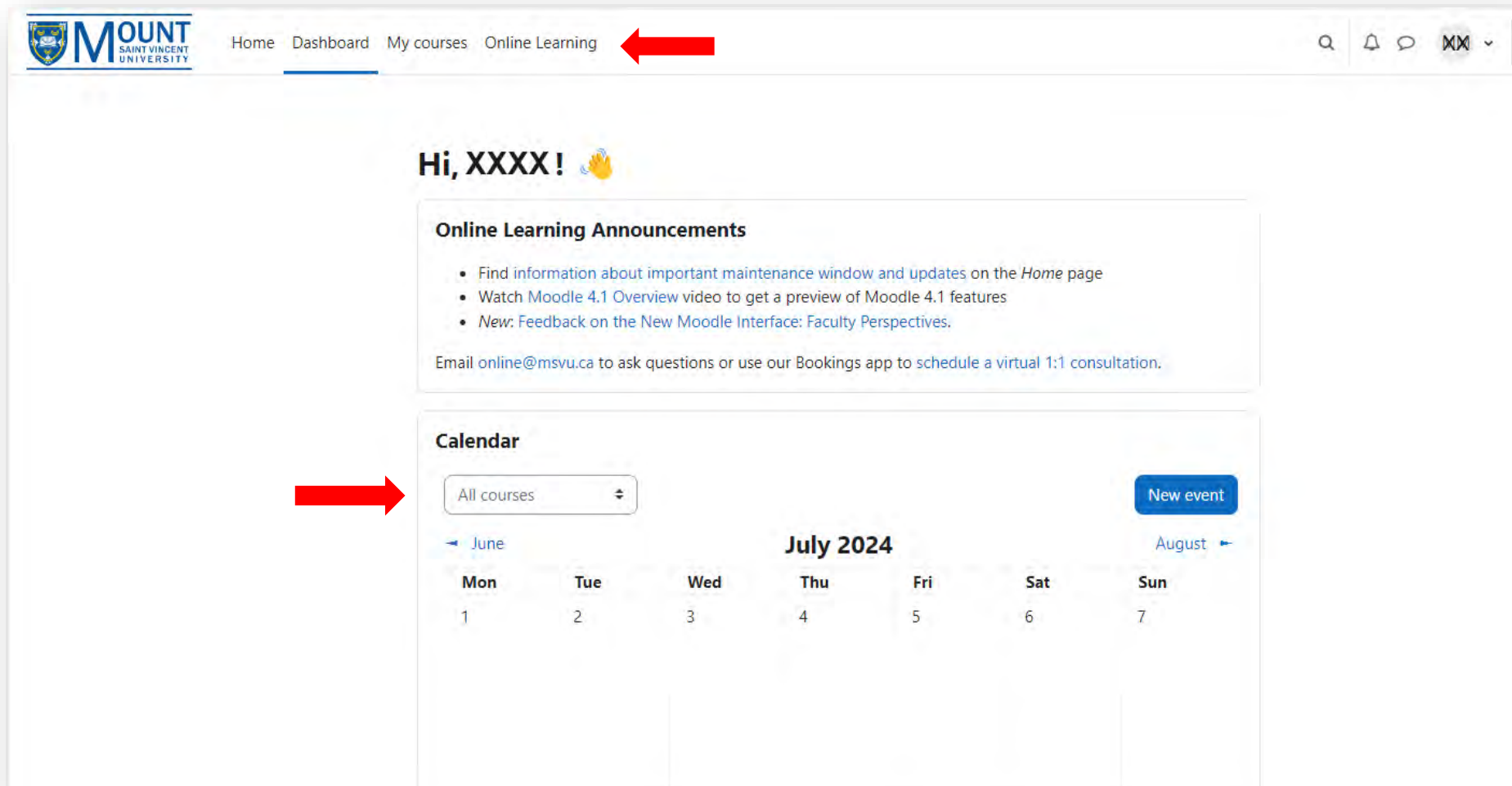
Moodle is the MSVU's Learning Management System and is used for most course deliveries, including face-to-face, online, blended and multi-access. It allows faculty to create and manage course content, host online discussions, administer quizzes and meet in real time with students. Moodle provides a place where students can access course content, submit assignments, complete activities, and communicate with their peers and their instructor.



Blackboard Collaborate is our online classroom software. It provides a virtual space where faculty and students can meet in real-time, work in groups, chat, and learn together.



Once you are logged in, you will see the webpage as shown below. You can explore your Moodle by clicking on the tabs “Home, Dashboard, My courses, and Online Learning” or click the dropdown menu “All courses” to find your courses.



The screenshot shows the Moodle dashboard for a user named XXXX. The top navigation bar includes the Mount Saint Vincent University logo, a search icon, a notification bell, a chat icon, and a user profile icon. The main navigation tabs are Home, Dashboard, My courses, and Online Learning. A red arrow points to the Online Learning tab. Below the navigation bar, the user is greeted with "Hi, XXXX!" and a wave emoji. The "Online Learning Announcements" section contains three bullet points: "Find information about important maintenance window and updates on the Home page", "Watch Moodle 4.1 Overview video to get a preview of Moodle 4.1 features", and "New: Feedback on the New Moodle Interface: Faculty Perspectives". Below this, it says "Email online@msvu.ca to ask questions or use our Bookings app to schedule a virtual 1:1 consultation." The "Calendar" section features a dropdown menu labeled "All courses" with a red arrow pointing to it, a "New event" button, and a calendar for July 2024. The calendar shows the days of the week and the dates 1 through 7.

Home Dashboard My courses Online Learning

Hi, XXXX! 🖐️

Online Learning Announcements

- Find [information about important maintenance window and updates](#) on the *Home* page
- Watch [Moodle 4.1 Overview](#) video to get a preview of Moodle 4.1 features
- [New: Feedback on the New Moodle Interface: Faculty Perspectives](#).

Email online@msvu.ca to ask questions or use our Bookings app to [schedule a virtual 1:1 consultation](#).

Calendar

All courses

New event

← June July 2024 August →

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7

Blackboard Collaborate is your virtual classroom where you have online classes. Please click on the image below to view the instructional video about Blackboard Collaborate.

Note: watching the video requires login with your MSVU email and password.



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Any Questions?



Reminder: Register for Orientation

International Day of Orientation (Fall 2026)



MSVU Orientation (Fall 2026)

