
Ready for Canada?

Sign Up for Your Phone Plan Before Your Travel

Who are We?

PhoneBox is a Canadian cell phone service provider offering affordable cell phone plans on 4G LTE networks, powered by Rogers and Telus. We provide a SIM card with a Canadian phone number to international students before or upon their arrivals in Canada. Since 2011, we have helped tens of thousands of international students in Canada every year to keep in touch with their families and friends.



Why PhoneBox?

- **FREE SIM Card & FREE Shipping Worldwide**
- **Best 4G/LTE Networks in Canada (Powered by Rogers and Telus)**
- **Student-Friendly Prices**
- **Easy Online Sign Up Process that Could be Completed in 5 Minutes**
- **No Contracts & No Credit Checks**

Our services do not require credit checks and do not have contracts. Students are free to leave at any time.
- **No Activation Fee or Cancellation Fee**

There are no hidden costs like activation fee or cancellation fee.
- **No Overage Fees. Budget Under Control**

All our plans are prepaid plans with no overage fees. Students can have their phone plan expenses fixed.
- **Multilingual Customer Support**

Our customer support team speak 7 languages including English, Spanish, Mandarin, Portuguese, Japanese, Korean, and German.
- **International Payment Methods Accepted**

We accept multiple payment methods including international credit cards, PayPal, Alipay, and Wechat Pay.

Why is a Canadian Phone Number necessary?



We highly recommend you to get a Canadian phone number in advance in case of any unforeseen issues upon arrival. In addition, with a Canadian phone number, you will be able to:



Provide your information to CBSA (Canada Border Services Agency)

You will be required to fill in your personal information including a Canadian Phone Number for measuring safety and health conditions. If you download the app “ArriveCAN” to submit mandatory information in advance, you will reduce waiting time and limit contacts at the border.

Stay connected when you arrive and during quarantine.

Airport has Wi-Fi, but the network might be unstable. If you have a Canadian phone number, you can communicate with the person who will pick you up at the airport. Also, you can stay connected during the mandatory quarantine period.



How to Get a Phone Number in Advance

PhoneBox has an easy and quick way to sign up for a phone plan even when you are in your home country.

STEP 1. Go to the website: <https://prepaid.gophonebox.com/?bn=1442>

Please use the above link to get the promotion plans!

STEP 2. Fill out your full name, email address, destination province and city in Canada, service starting date and shipping address.

STEP 3. Select a Plan

For more information about the plans, please check on the next page.

STEP 4. Click [*Continue to Billing*]

STEP 5. Select the payment method

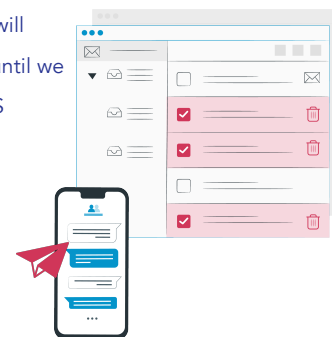
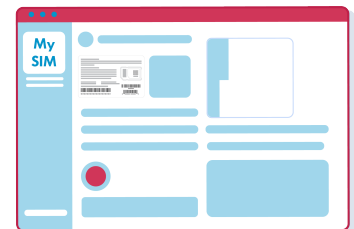
Set Up Automatic Payment: if you check “Set Up Automatic Payment”, PhoneBox will charge the plan fee every 30-day service cycle automatically with your credit card until we receive your request to terminate the service. You will receive a notification by SMS whenever a payment is made.

STEP 6. Receive a Welcome to Phonebox email after payment

STEP 7. A SIM card will be shipped to your shipping address.

STEP 8. Receive a Phone Number from PhoneBox via Email.

STEP 9. Insert the SIM card into your device once you arrive in Canada. Enjoy the Service!



PhoneBox Plans



- Our plans are powered by Rogers or Telus Network.
- The prepaid plans operate on 30-day service cycles. Students need to extend the service the end of each 30-day cycle if they wish to continue the service. Automatic extension credit card is available.
- All plans include: Unlimited Canada-wide calling & messaging + Unlimited international messaging.
- Data Protection: within each 30-day service cycle, when the data included in the plan is used up, the access to cellular data will be cut off. Data will be reset on the first day of the next service cycle.
- Data Top Up is available at \$15+tax per GB on PhoneBox Website.

Rogers Network		Telus Network	
Monthly Fee	Data	Monthly Fee	Data
\$35	4GB	\$40	3GB
\$45	8GB	\$45	5GB
\$55	12GB	\$50	8GB

Data Top-up \$15 / 1GB Data Top-up: \$15/GB

FAQ

1. When should I sign up for a PhoneBox plan?

- International SIM card shipping usually takes 10 – 15 business days depending on the specific destination countries. If you plan to receive the SIM card in your home country, we strongly recommend you to sign up as early as possible.

If your departure date is closer than 15 business days away when you sign up, please use Canadian shipping address, e.g. the addresses of your school, homestay or hotel. We offer **FREE 1-day Shipping** to quarantine hotels in Greater Vancouver and Greater Toronto.

2. I signed up but I could not fly to Canada as planned... What should I do?

- Please contact PhoneBox customer care immediately, we will cancel your activation request and issue refund.

Contact Us

If you have any questions or concerns, please feel free to contact us!!

Call Toll free: 1-855-886-0505

Website: www.gophonebox.com

Email: services@gophonebox.com