Student Guide to myMount



Student Guide to



Information Technology & Services August 16, 2016

Page **1** of **38**

©2016 Mount Saint Vincent University
Introduction
How to Login to myMount
Account Security 4
Using the Registration Centre
Browse for Sections by Subject7
Filtering Results for Browse Display8
Search for Sections
Filtering Search Results
How to Build your Preferred Sections List
Section is Unavailable
How to Remove Preferred Sections
How to Register
Registration Check list
Registering for Sections
My Information
All Things Financial
My Class Schedule
My Calendar
Accessing Moodle
Change my Password
Change my Address
Accessing Student Email
Important Dates for Students
The Mount in the Media
Logging Off of myMount
Feedback Form

Introduction

myMount is the Mount's student portal.

Use myMount to:

- Register for courses
- Access grades and transcripts
- View your class schedule
- Access Moodle class sites
- Access student email
- Pay tuition, get account statements, and tax forms
- See important dates and events
- Get campus announcements

How to Login to myMount

myMount can be accessed both from on and off campus by clicking on the myMount link at the top of the Mount website (<u>www.msvu.ca</u>).

Use your Mount EMAIL address to login to myMount (this is new for 2016 Fall).

myMount works best on Windows using Firefox or Internet Explorer. On a Mac, it works best with Firefox. myMount will work with Safari on a Mac or a PC, but the layout works best with the other browsers.

To log into myMount:

- 1. Go to: <u>www.msvu.ca</u> and click on myMount at the top of the Mount website
- 2. Click the login button
- 3. Enter your **Mount EMAIL address** and password
- 4. Click Log On

If you cannot remember your username or password, please contact the Mount IT&S Helpdesk at (902) 457-6538 or at <u>helpdesk@msvu.ca</u>.

On a successful login to myMount, you will be able to choose the "Menu" button located at the top left.



Account Security

Each person is responsible to maintain security on their account. Do not let others know your password, and do not share your account. You can change your password by clicking on the "Change password" link under "My Information" or by contacting the IT&S Helpdesk at (902) 457-6438 or emailing <u>helpdesk@msvu.ca</u>.

You can go to the IT Services page on the Mount website for information on many Technology related services, including how to change your password, with "Tips to creating a strong and secure password" and How to Protect Your Account with examples of 'phishing' that may look legitimate but are attempts to get your password from you.

http://www.msvu.ca/en/home/studentservices/itservices/default.aspx

Using the Registration Centre

Use the Registration Centre to find the course sections you want to register for, add them to your preferred list, and complete your registration.

Login to myMount from the Mount website, using your Mount EMAIL address

Select the "Menu" icon below the Mount logo, and select "REGISTRATION CENTRE".



From the Registration Centre you can search for classes by subject, by course, or by course section.

You can find and register for courses in three easy steps.

Get quick how-to help on each of the three steps by clicking in the box to open the PDF guide for that step.



NOTE:

You may have to save the PDF on your PC before you can open it, depending on your internet browser. You will need to have a PDF viewer like Adobe Acrobat installed to see these short how-to documents. You will see the same information in the following pages.

Register for your classes in three easy steps. Clicking on each step will open a guide for each step.
Step 1 Step 2 Search for Build your Sections Preferred List
Begin your search entering your criteria in the search box below:
You can enter part or full class ID e.g. "BUSI-1112" or Keyword search e.g. "Shakespeare".
Search Q
OR TRY ONE OF THE BROWSING OPTIONS BELOW:
Browse for Courses by Subject or Academic Level
Browse for Courses by <u>Subject</u> of <u>Academic Lever</u>
Useful Links:

If you are just starting to look at what courses are offered at the Mount, or you just want to look at what is available, start with **"Browse for Sections by Subject"**.

You can also click the Menu Icon from in the Registration Centre, and select **"Browse Through Sections"**. This is the same feature.



Browse for Sections by Subject

"Browse for Sections by Subject displays an alphabetical list of subjects.

myMount R	egistration Center							Search Courses		•
Sectio	115									
SITE CON	TENTS									
Title	Section Name	Term	Faculty	Location	Meeting Info	Dates	Course Types	Credits	CEUs	Subject
∃ Subject : A	Arts (1)									
∃ Subject : E	achelor of Arts Inte	ernship (1)								
∃ Subject : E	Biology (10)									
∃ Subject : E	Bridging Course (5)									
∃ Subject : E	Business Administra	ition (86)								
∃ Subject : C	Canadian Studies (2))								
∃ Subject : C	Chemistry (3)									

Click on the word 'Subject' in front of a subject to expand that subject's section offerings. Click on the word 'Subject' again, to close the expanded subject.

Title	Section Name	Term 🖓	Faculty	Location	Meeting Info	Dates
Subject Biology (1)						
Gubject : Bridging Cou	urse (1)					
🖃 Subject Business Adı	ministration (24)					
Applied Marketing (2016 Fall BUSI- 2231-01)	BUSI-2231-01	2016 Fall	K. Blotnicky		M 4:30 PM - 7:00 PM	9/7/2016 - 12/7/2016
Applied Marketing (2016 Fall BUSI- 2231-02)	BUSI-2231-02	2016 Fall	M. Whalen		T TH 10:30 AM - 11:45 AM	9/7/2016 - 12/7/2016
Applied Marketing (2016 Fall BUSI- 2231-16)	BUSI-2231-16	2016 Fall			M 6:00 PM - 8:00 PM	9/7/2016 - 12/7/2016
Applied Marketing (2016 Fall BUSI- 2231-18)	BUSI-2231-18	2016 Fall			M 6:00 PM - 8:00 PM	9/7/2016 - 12/7/2016

Filtering Results for Browse Display

You can sort and filter on the results using the fields in the header.



To look at all the course sections for a single term, you can "filter" by term.

To do this, hover over "Term" and click on the arrow to the right of "Term" and then select the appropriate term from the drop down menu.

▼]	
Title	Section Name Term	Faculty
∃ Subject	^A ↓ A on Top	
• Subject	Z↓ Z on Top	
- ·	🍢 Clear Filters from Term	
H Subject	2016 Fall –	
Subject	2016 Summer I	
Subject	2016 Summer II	
🗄 Subject	2016 Winter	
🗄 Subject	2017 Winter	
🛨 Subject	Close	

Look for the "filter" icon in the header, to see what filters are applied to the display.



To clear a filter, choose the column and click on "Clear Filters from ..."



To sort the results by a field, click on the field header and choose to sort in ascending or descending order. The results within each subject will be sorted. You will see a down arrow showing what column the results are sorted on.

Title	Section Name To	erm.	Faculty	Location
Subject : .	^A ↓ A on Top			
The Cubicast of	${}^{Z}_{A}{\downarrow}$ Z on Top			
H Subject :	📡 Clear Filters from	n Term		
Subject :	2016 Fall	-		
Subject :	2016 Summer I			
∃ Subject :	2016 Summer II			

You might also choose to filter by Meeting Info if you are looking for a course to fill in your schedule in a certain time slot.

Title	Section Name	Term↓♥	Faculty	Location	Meeting Info	•
🗄 Subject	: Biology (1)		∦ Aon	тор		
Subject	· Bridaina Course	(1)	Z↓ Z on	Тор		
- Subject	. bridging course	(1)	🏹 Clea	r Filters from Me	eting Info	lt
Subject	: Business Admini	stration (24)	– (Emp	oty)		ŀ
Subject	: Child & Youth St	udy (2)	M 4:	30 PM - 7:00 PM		
🗄 Subject	: Economics (1)		M 6:	00 PM - 8:00 PM		
Subject	: Education (5)		M 8:	15 PM - 10:15 PM	Λ	
	: English (1)		M T 3:00	TH 9:00 AM - 11: PM	:59 AM; W	

If you wish to add a course to your preferred list, click on the title to expand the section, so you see just that one section, then scroll to the bottom and choose "Add to Preferred List".

myMount Registration Center Sections: Applied Marketing ((2016 Fall BUSI-2231-01)
	Search Courses
Business Administration 2231-01 Case studies and/or projects to increase the student's problem-solving	g ability in the field of marketing strategy and policy; problems will be
examined, analysed, and discussed in depth. The effects of proposed	marketing plans will be projected from the viewpoint of management.
Section Name: BUSI-2231-01 Departments: Business & Tourism Prerequisites: 5 units including BUSI 2230 Academic Level: Undergraduate Course Type: Credits: 0.5 CEUs: Comments:	
Books: List Price "Please See Course Syllabus" by , (Pub date by); ISBN 99999 Total Price:	e:
Available: 15 Capacity: 40 Wait List: 0	Add To Preferred List Go to your preferred list

To continue searching or browsing, you will have to start a new search after each time you detail into a course section where you have the option to add a section to your preferred list.

You can choose to add the section to your preferred list, or go to your preferred list to review it. Going to your preferred list also allows you to remove any sections you do not want there.

Remember, you can choose "Browse Through Sections" from the Menu at the top left to start a new browsing session at any time.

Search for Sections

If you are interested in one subject, or a specific course, type this into the **search box** and press enter or click the magnifying glass **"Search"** icon. You can use a key word or code to start your search.

myMount Registration Center Sections Home	Search Courses 🗢 🔎
	Register for your classes in three easy steps. Clicking on each step will open a guide for each step.
	Step 1 Step 2 Search for Build your Sections Preferred List
	Begin your search entering your criteria in the search box below:
	You can enter part or full class ID e.g. "BUSI-1112" or Keyword search e.g. "Shakespeare".
	busi 4400 × Q

Remember, you can start a new search at any time by clicking on the Menu button at the top left of the screen and choosing "**SEARCH AND REGISTER**".

Menu	
۵	Search
MYMOUN CENTER	NT REGISTRATION
MYMOUN	NT HOME
STUDENT	rs
SELF-SER	VICE (WEBADVISOR)
SEARCH /	AND REGISTER
BROWSE	THROUGH SECTIONS

Results will display with the header "Sections Results.

myMount Registration Center		
Sections Results		Business
Sections Results		
	COURSES SECTIONS	
Torm		
Tenn		
2016 Fall	Business	Q
2016 Winter		
	Preference for results in English -	
2017 Winter		
2016 Summer I	(BUSI-4427-18)	
2016 Summer II	Undergraduate, 2016 Fall	
	T 6:00 PM - 8:00 PM	
Cultive et	E. HICKS	
Subject	(BUSI-4400-16)	
Business Administrati	Undergraduate, 2016 Fall	
	M 8:15 PM - 10:15 PM	
lourism & Hospitalit	J. MCKINNON	
	(BUSI-4400-19)	
Academic Level	Undergraduate, 2016 Winter	
	SU 8:15 PM - 10:15 PM	
Undergraduate	P. Mombourquette	
	(BLISI-4400-02)	
Meeting Info	Undergraduate, 2016 Fall	
5	T TH 1:30 PM - 2:45 PM	
W 6:00 PM - 8:00 PM	N. Kelleher	

Filtering Search Results

Search results are displayed with the filter (referred to as 'refine') criteria down the left side

The options are: Term, Subject, Academic Level, Meeting Info and Faculty.

You will probably want to start with selecting the Term you are interested in.



The refine criteria are delivered expanded. When the criteria are expanded you can hover over the criteria header and will see a blue arrow you can click to close the refine filter options. Click the Blue arrow again to display the options.



You can choose a single term to see only sections for that term, and select All to again see All Terms



A maximum of five options will initially display for each of the 5 refining criteria, with "SHOW MORE" when there are more options available. If you select "SHOW MORE" you will see all the available options. You can select "SHOW FEWER" to go back to the original display.

Meeting Info	
M 8:15 PM - 10:15 PM	
SU 7:00 PM - 8:30 PM	
SU 8:15 PM - 10:15 PM	
M W 10:30 AM - 11:4	
M W 6:00 PM - 8:30 P	
SHOW MORE	
Meeting Info	
M 8:15 PM - 10:15 PM	
SU 7:00 PM - 8:30 PM	
SU 8:15 PM - 10:15 PM	
M W 10:30 AM - 11:4	
M W 6:00 PM - 8:30 P	
SU 8:30 PM - 10:00 PM	
T TH 10:30 AM - 11:4	
T TH 1:30 PM - 2:45 P	
T TH 9:00 AM - 10:15	
SHOW FEWER	

Expand a section by clicking on the section number



Business Administration 4400-01

Case studies designed to reinforce knowledge of the management process and the development of business policies through the study and resolution of actual management situations.

Section Name: BUSI-4400-01 Departments: Business & Tourism Prerequisites: Restricted to senior Bachelor of Business Administration students who have completed BUSI 2231, 2259, 3308, 3320, 3360, 3361 or permission of the instructor or restricted to senior Bachelor of Tourism and Hospitality Management students who have completed Academic Level: Undergraduate Course Type: Credits: 0.5 CEUs: Comments:

Select "Add to Preferred List", if you want to choose this section and add it to your preferred list.

Available: 15		
Capacity: 30 Wait List: 0	Add To Preferred List	
	Go to your preferred list.	

Start a new Search by choosing a search option from the Start Menu at the top left.

myMount Registration Center Sections Results	
	COURSES SECTIONS
Term	
2016 Summer I	busi 4400
2016 Winter	
2016 Fall	Preference for results in English 🗸
2017 Winter	(BUSI-4400-16) Undergraduate, 2016 Fall
Subject	M 8:15 PM - 10:15 PM J. McKinnon
Business Administrati	(BUSI-4400-19) Undergraduate, 2016 Winter
Academic Level	SU 8:15 PM - 10:15 PM P. Mombourquette
Undergraduate	(BUSI-4400-02)
Meeting Info	Undergraduate, 2016 Fall T TH 1:30 PM - 2:45 PM N. Kelleher
M 8:15 PM - 10:15 PM	(BUSI-4400-03)
SU 7:00 PM - 8:30 PM	Undergraduate, 2016 Winter
SU 8:15 PM - 10:15 PM	N. Kelleher
M W 10:30 AM - 11:4	
M W 6:00 PM - 8:30 P	(BUSI-4400-15) Undergraduate, 2016 Winter
	SU 8:15 PM - 10:15 PM
SHOW MORE	P. Mombourquette

How to Build your Preferred Sections List

Step two of registration is to build a list of your preferred sections.

Not all students are allowed to register at the same time. When registration "opens" for you, you will be able to build your preferred list.

The Preferred Sections list is similar to a shopping cart on a shopping website. Once you have found a section you are interested in, you can add it to your Preferred Sections list by clicking on the "Add to **Preferred List**" button.

myMount Registration Center Sections: Brain and Behavio	our (2016 Fall PSY	C-2217-01)
	Search Courses	م 🕶
Psychology 2217-01 A study of the neural basis of human behaviour. Topics will includ the biological basis of sensory and perceptual processes, consciou psychopharmacology, and disorders of the nervous system.	e development of the nervous system, b Isness and sleep, attention, learning, em	rain plasticity, and otion, motivation,
Section Name: PSYC-2217-01 Departments: Psychology Prerequisites: PSYC 1120 Academic Level: Undergraduate Course Type: Credits: 0.5 CEUs: Comments:		
Available: 37 Capacity: 75 Wait List: 0	Add To Preferred List Go to your preferred list.	

When you add a section to your preferred list, you will see a box with "Successfully added to your preferred list" on the screen, with a link titled "Go to your preferred list". You can now start a new search, to continue building you preferred list, or go to your preferred list, or choose any other feature in myMount you wish to continue with.



When you have added a preferred section and there is a required co-requisite, you will see a little yellow triangle with an exclamation mark after the "Successfully Added!" If you hover over that triangle you will see a message showing what other class has been added to your preferred sections list.



If you select a section already on your preferred list, you will see the message "This class is already in your preferred sections list" and you will not be able to add it to your preferred list again.



After adding a section to your preferred list, start a new search.

Section is Unavailable

When you see "**Registration into this section is not active at this time**" that section is not available to you for registration. Make sure you are looking for the correct term. If this is happening for all courses in the appropriate term that you want to register for, please contact the registrar's office.

Registration into this se	ction is not active at this time.
Add To Preferred List	
Go to your preferred list	

How to Remove Preferred Sections

If you have added one or more sections to your preferred section list and you no longer want that preferred section, follow these steps to remove the section(s) without losing your other entries. You can add all your preferred sections to your list before removing the ones you no longer want.

Click the **"Go to your preferred list"** link or select **"Register and Drop Sections"** from the Registration menu.

You can remove all sections on your preferred list at once, or remove just one. **<u>DO NOT</u> select from the "Action for ALL Pref. Sections" box if you wish to remove just some sections.** That top box is for ALL preferred sections.

Select the "Remove from List" Action for the individual section(s) you wish to remove from your list.

This is the screen with no criteria selected. Remember, **DO NOT** use the top box to drop only some courses! Choose the box next to individual sections o be dropped. Then click Submit at the bottom.

Register and Drop Sections	s ×							
Go Forward								Help
IMPORTANT: All new regist Prerequistes: Students regis course. Prerequisites are lis background may be forced t	trations a stering ir ted in th to drop c	and drops will be finalize a courses do so on the u e Calendar description. I ourses and to incur any	d when you nderstandir It is the stud academic a	I click submit. You will be prov ng that they will meet/complete dent's responsibility to meet th and/or financial penalty.	ided with a rec e course prerec ese prerequisit	eipt of your ac quisites prior to tes and studer	tions.) the beginning o tts not having the	f the e required
Name Action for ALL Pref. Section Preferred Sections	s (or cho	oose below)						
Action	Term	Section Name and Title	Location	Meeting Information	Faculty	Available/ Capacity/ Waitlist	Credits	CEUs
v	2016 Fall	BUSI*2231*01 (32206) Applied Marketing		12/09/2016-05/12/2016 Lecture Monday 04:30PM - 07:00PM, Seton Academic Ctr, Room 502	K. Blotnicky	15 / 40 / 0	0.50]
V	2016 Fall	BUSI*2231*18 (32429) Applied Marketing		12/09/2016-05/12/2016 Distance Learning Monday 06:00PM - 08:00PM, via Collaborate, Room DISTANCE	E. McHugh	15 / 35 / 0	0.50]
V	2016 Fall	CHEM*3501*01 (31928) Introductory Biochemistry		07/09/2016-07/12/2016 Lecture Monday, Wednesday 12:00PM - 01:15PM, Seton Academic Ctr, Room 505/6	To be Announced	23 / 64 / 1	0.50]
×	2016 Fall	CHEM*351L*LC (31931) LAB - CHEM 3501		07/09/2016-07/12/2016 Laboratory Wednesday 09:00AM - 11:45AM, EVARISTUS, Room C102	J. de Zoete	5/16/0	0.00	
Y	2016 Fall	SPAN*1101*03 (32058) Beginning Spanish I		08/09/2016-06/12/2016 Lecture Tuesday, Thursday 09:00AM - 10:15AM, Seton Academic Ctr, Room 304	O. Montalvo March	10 / 25 / 0	0.50	
Current Registrations								
Drop Term Pass/Au	dit Sec You	tion Name and Title are not currently registe	ered for any	Location Meetin	ng Informatior	n Faculty C	redits CEUs	
If one of my choices is not	availabl	e	-					
PART Complete only avai	lable 🗸]						
Manage Waitlist My Sched	ule			SUBMIT				

To remove just the preferred section for "BUSI*2231*18" select "Remove from list" from the Action drop down for that section, as shown below.



And now Click "Submit" at the bottom of the screen.

If one of my choices is not available	
Manage Waitlist My Schedule	SUBMIT

The "Registration Results" box will be displayed, showing that section has been removed from Preferred Sections.

Regist	ration Results ×							
Go ba	ack							Help
The fo	llowing request(s) ha	ave been pro	cessed:					
Term	Status	Pass/ Fail/ Audit	Section Name and Title	Locatio	n Meeting Information	Faculty	Credits	CEUs
2016 Fall	Removed from Preferred Section	6	BUSI*2231*18 (32429) Applied Marketing		12/09/2016-05/12/2016 Distance Learning Monday 06:00PM - 08:00PM, via Collaborate, Room DISTANCE	E. McHugh		
Here a	re all of the sections	for which yo	ou are currently registered					
Term	Pass/ Fail/ Audit	Section Nar	ne and Title		Location Meeting Information Faculty Credits	s CEUs		
		You are not	currently registered for an	y sections.				
Here a	ire all of the sections	for which yo	ou are waitlisted (not regis	tered):				
Term	Status Section N	ame and Tit	le	Location	Meeting Information Faculty Credits CEUs			
	You are no	ot currently w	aitlisted in any courses.					
					ок			

Click on "Register and Drop Sections" on the Registration Menu to re-display the Preferred List

Registration
Register and Drop Sections
Manage My Waitlist

If you wish to go back to the Registration Centre to add more Preferred Sections, select the "**Registration** Centre" button.



How to Register

Once you have added all your preferred sections you are ready to register. You can proceed to registration by either clicking the "**View your preferred list**" link from any section in the Registration Centre, or by selecting "**SELF-SERVICE (WEBADVISOR)**" from the "**Menu**" at the top left, selecting "**WEBADVISOR FOR STUDENTS**", "**Registration**" and then selecting "**Register and Drop Sections**".

"View your preferred list" will take you to the "Register and Drop Sections" page where you can register for the sections on your list (or remove any you don't want).

You can register for all sections on your preferred list at once, or one or a few at a time.

Registration Check list

Before proceeding to register for your courses you will want to have added all your choices to your preferred list.

- Build preferred list
- Decide if registering for all courses on preferred list at once, or select actions by course
- Indicate what action to take if not all your choices are available when you click Submit
- Click Submit at bottom once all settings are chosen

Click "Help" button for help on the Register and Drop sections screen. This will explain exactly what to expect, depending on how you fill in the form.

Register and Drop Sections ×	
	Help
IMPORTANT: All new registrations and drops will be finalized when you click submit. You will be provided with a rec your actions.	eipt of
Prerequistes: Students registering in courses do so on the understanding that they will meet/complete course prerect prior to the beginning of the course. Prerequisites are listed in the Calendar description. It is the student's responsible meet these prerequisites and students not having the required background may be forced to drop courses and to in academic and/or financial penalty.	uisites lity to sur any

NOTES:

- 1) If you choose the option for partial processing, any successful transactions in your request are processed and the Registration Results form is displayed with appropriate errors and warnings for any unsuccessful transactions.
- 2) Your registration is not complete until the Registration Results form is displayed.

Registering for Sections

Once you have built your preferred section list, you can register for all sections at once by selecting "RG Register" from the "Action for ALL Pref. Sections" prompt.

Information Technology & Services

Register and Drop Se	ections	×							
									Help
IMPORTANT: All new	registra	ations a	and drops will be fi	nalized when	you click submit. You	will be provide	d with a recei	pt of your actions	
Prerequistes: Students beginning of the course students not having the	s registe e. Prere e requir	ering in equisite red bac	courses do so on es are listed in the ckground may be f	the understa Calendar des orced to drop	nding that they will me cription. It is the stude courses and to incur a	et/complete co nt's responsibi ny academic a	urse prerequi lity to meet th ind/or financia	sites prior to the ese prerequisites al penalty.	and
Name									
Action for ALL Pref. Se	ections	(or cho	oose below) RG R RP R	legister egister Pass/	Fail				
Preferred Sections			AU A RM F WL V	udit Remove from I Vaitlist	List				
Action	-	Term	Section Name and Title	Location	Meeting Information	Faculty	Available/ Capacity/ Waitlist	Credits	CEUs
	>	2016 Fall	BUSI*2231*01 (32206) Applied Marketing		12/09/2016- 05/12/2016 Lecture Monday 04:30PM - 07:00PM, Seton Academic Ctr, Room 502	K. Blotnicky	15 / 40 / 0	0.50	
Register	>	2016 Fall	CHEM*3501*01 (31928) Introductory Biochemistry		07/09/2016- 07/12/2016 Lecture Monday, Wednesday 12:00PM - 01:15PM, Seton Academic Ctr, Room 505/6	To be Announced	23 / 64 / 1	0.50	
Register	>	2016 Fall	CHEM*351L*LC (31931) LAB - CHEM 3501		07/09/2016- 07/12/2016 Laboratory Wednesday 09:00AM - 11:45AM, EVARISTUS, Room C102	J. de Zoete	5/16/0	0.00	

OR you may choose to Register for only some of your preferred sections by selecting the "RG" option for one or more individual sections.

Then choose what you want to do if one or more of your selections is not available: "ALL Allow me to adjust all" OR "PART Complete only available"

If one of my choices is not available	
PART Complete only available	
	SUBMIT

Click **"SUBMIT"** to Register for your sections.

Depending on how you answered the "ALL" or "PART" question and whether your preferred sections were available, the "Registration Results" window will open, with or without error messages, **or** you will be left in Register and Drop Sections with error messages displayed, if any of your selections was not available.

If you do not see the "Registration Results" screen your registration was not completed.

WEBADVISOR FOR STUDENTS	
Registration	
Register and Drop Sections	
Manage My Waitlist	

Choose "REGISTER and DROP SECTIONS" again, and confirm that you can see you are registered for all the registered courses you expect to see.

My Information

All Things Financial

With the introduction of a new Student Account activity view/statement there are changes to how you access your account information.

From the myMount homepage, under All Things Financial, select Student Account/Activity Statement. In order to use the new functionality, it is advisable to use Internet Explorer, Firefox, or Safari for your browser. There could be issues with using Google Chrome.

All things Financia	l	
 Pay tuition 	Student Account Activity/Statement	 T4 (employment income) T40
	 T2202A (tuition tax receipt) 	• 19A)

When you select Student Account Activity/Statement, you will initially see the following message:

Redirecting to Self Service, please wait...

Then the following screen will come up:

		💄 Student , Best	Help O Notificatio
myMOUNI			
Student Finance			
View your Financial Activity			
	Term 2015 Winter - Balance: \$195.00	•	View Statement
Charges S195.00 = Balance S195.00			
Expand All			
▶ Charges			\$195.00
			Balance: \$195.00
			Top of page

NOTE: The information that initially displays is for the term with the latest start date for which you have registered, in this case 2015/WI.

To exit the Student Finance section of myMount click the 'x' in the "MSVU Student Application" tab of your browser.

	-
MSVU Student Application ×	
	MSVU Student Application ×

To gain a full understanding of how to interpret the screen, click on the Help icon next to your name.

L Student , Best	🕜 Help	0 Notifications	

- You will get different Help options, depending on where you are.

	💄 Student , Best	🕜 Help
Account Activity Help		
What information is available in	n the Account Activity v	/iew?
How can I generate a statement	t of my student accoun	t?
When are my student fees due	and how much do I pay	?
How can I make payments on n	ny amounts due?	

- Click on a question to get detailed information. Click on it again to close the details.
- Click on Help again to close help window.

Select the term for which you would like to view your account activity from the Term Drop down.

15 Minter Delense: \$105.00	1000
	015 Winter - Balance: \$195.00

Student Finance Account Activity	
View your Financial Activity	
Period 2014 Fall - Balance: \$2,708.04	View Statement
$ \begin{array}{c} \hline \\ Charges \\ \$3,633.14 \end{array} - \begin{array}{c} \hline \\ Payments \\ \$825.10 \end{array} - \begin{array}{c} \hline \\ Payments \\ \$825.10 \end{array} - \begin{array}{c} \hline \\ Payments \\ \$100.00 \end{array} = \begin{array}{c} \hline \\ Balance \\ \$2,708.04 \end{array} $	
Expand All	
▶ Charges	\$3,633.14
▶ Payments	\$825.10
Deposits	\$100.00
	Balance: \$2,708.04

To view charges for a different term, select another term from the Term drop-down.

		<u> </u>	
Charges \$3,633.14	Payments \$825.10	Deposits \$100.00	Balance \$2,708.04

To view all term details, click Expand All.

Click on a circle with a picture (before the = sign) to see term account details under that heading.

To see information under a heading with an arrow, click anywhere on the line to open more details; click again to close that section.

🛨 Charg	jes							\$3,633.14
► Tuiti	on Fees							\$1,254.05
► NS U	Iniv. Student Bursary	у						-\$243.77
Root	m & Board							\$4,981.50
▶ Other	r Course Related Fe	es						\$606.36
Stud	► Student Financial Aid -\$3,000.00							-\$3,000.00
Fina	Finance Charges \$35.00							\$35.00
▼ Paym	ents			_		_	_	\$825.10
Receipt N	lumber	Date	Term	Amount P	ay Method		Refere	ence Number
00040667	76	21/08/2014	2014 Fall	\$825.10 S	tudent Loan Paymen	t - DD, Cash		
🔻 Depo	sits							\$100.00
Deposit	Туре	Date	e Term	Deposit Amoun	Applied Amount	Other Amounts	Refund Amount	Remaining Amount
61489	Confirmation Depos	sit 21/08/201	4 2014 Fall	\$100.00	\$0.00	\$0.00	\$0.00	\$100.00
Total				\$100.00	\$0.00	\$0.00	\$0.00	\$100.00
				_		_	_	Balance: \$2,708.04

Click on "View Statement" to the right of the Term drop-down to view an account statement for that term. The PDF will open in a separate tab. This may take a few minutes depending on the amount of activity on your account.

Student Finance		
Account Activity		
View your Financial Activity		
	Term 2015 Winter - Balance: \$195.00	View Statement

A PDF statement you can save or print will open in a separate window.

Mount Saint Vi	ncent University		
166 Bedford Hi	ighway	Name	Best I. Studen
Best I. Student 123 Anywhere Anytown, NS B1C 2X5		Student ID	0444772
		Total Balance	\$130.00
		Total Amount Due	\$0.00
		Payment Due Date	
		Amount Enclosed	
- — — — — — — Account Activit	Please return this portion of t	the statement to the institution, along with your payment. Date Generated: 9/2/2014	
Account Activit	Please return this portion of t y Summary - 2014 Winter Charges	the statement to the institution, along with your payment. Date Generated: 9/2/2014	
Account Activit	Please return this portion of t y Summary - 2014 Winter Charges + Total Charges	the statement to the institution, along with your payment. Date Generated: 9/2/2014	\$0.00
Account Activit	Please return this portion of t y Summary - 2014 Winter Charges + Total Charges = 2014 Winter Balance	the statement to the institution, along with your payment. Date Generated: 9/2/2014	\$0.00
Account Activit	Please return this portion of t y Summary - 2014 Winter Charges + Total Charges = 2014 Winter Balance = Total Amount Due	the statement to the institution, along with your payment. Date Generated: 9/2/2014	\$0.00
Account Activit	Please return this portion of t y Summary - 2014 Winter Charges + Total Charges = 2014 Winter Balance = Total Amount Due Future Balance (charges	the statement to the institution, along with your payment. Date Generated: 9/2/2014	\$0.00 \$0.00 \$0.00 \$130.00
– – – – – – –	Please return this portion of t y Summary - 2014 Winter Charges + Total Charges = 2014 Winter Balance = Total Amount Due Future Balance (charges Total Balance	the statement to the institution, along with your payment. Date Generated: 9/2/2014	\$0.00 \$0.00 \$0.00 \$130.00 \$130.00

You can save or print the statement. There are a few things to be aware of when viewing or printing the statement.

- When viewing a statement of a future term, please ignore the amount due, status, and due date fields on the remittance portion of the statement. This is not currently showing correct information. This problem also arises if there is a carry-forward balance from a prior term. It shows the whole amount due as at the earliest date any portion of the balance is due.
- The PDF Student Account Statement provides more summarized information than on your Account Activity view. In particular, all charges or credits presented by course section are grouped together and not clearly identified as to source. Therefore, you may see a course listed more than once with different amounts for the course tuition, international differential fees, or NS University Student Bursary. You should compare the statement to the Account Activity view if you require further breakdown.

My Class Schedule

To access your class schedule, select the Class schedule link from Quick Links.

Classes		
 Class schedule 	 Moodle class sites 	 Moodle Help
 Bookstore 		

Select the term from the drop down and click Submit

My class sch	edule ×	
Go Forward		
Term 2016 3 2016 3 2016 3 2016 3 2016 4 2017 3	Summer I 🔽 Vinter Summer I Summer II Fall Vinter	SUBMIT

Term 2014 Fall						
Fotal Registered Credits 1.50						
Course Name and Title	Status	Meeting Information	Creds	CEUs	Pass Aud	Start Date
MATH*1102*01 (7385) Precalculus I	New	03/09/2014-01/12/2014 Lecture Monday, Wednesday 09:00AM - 10:15AM, EVARISTUS, Room 358	0.50			03/09/14
BUSI*1112*05 (7650) Intro to Business Admin	New	04/09/2014-02/12/2014 Lecture Tuesday, Thursday 09:00AM - 10:15AM, Seton Academic Ctr, Room 508	0.50			03/09/14
ECON*1101*04 (7095) Introduction to Microeconomics	New	04/09/2014-02/12/2014 Lecture Tuesday, Thursday 01:30PM - 02:45PM, Seton Academic Ctr, Room 527	0.50			03/09/14

My Calendar

Toda	Today's Date: Friday, August 15, 2014						
<	< September 2014 >						
s	М	т	W	т	F	s	
31	1	2	3	4	5	6	
7	8	9	10	11	12	13	
14	15	16	17	18	19	20	
21	22	23	24	25	26	27	
28	29	30	1	2	3	4	
5	6	7	8	9	10	11	
Wedn	esday	, Sep	tembe	er 03			1
<u> </u>	9:00 A	M	Preca	Iculus	I		
Thurs	day, S	Septe	mber	04			
<u> </u>	9:00 A	M	BUSI* Busin	1112* ess	05 Intr	ro to	
	I:30 P	М	Introd Microe	uction econor	to mic		
Friday	, Sep	tembe	er 05				
No	event	S					

Your calendar shows your class schedule based on your class registrations.

It shows three days' worth of information.

The calendar is interactive. You can change the date displayed by either clicking on the forward and backward tabs, or by clicking on a date.

You can see more information by moving your mouse over a class title:

meanesauj, son	
9:00 AM	Precalculus I
Thursday, Octob	9:00 AM-10:15 AM MATH-1102-01
9:00 AM	Locations: EVAR EVARISTUS 358 Faculty: Darien L. Dewolf

Important Note: The calendar shows the class schedules from the academic timetable and may not reflect recent changes made to your schedule. It is in your best interest to check your course syllabus frequently to ensure exact times and locations of classes and schedules.

<u>ALSO NOTE</u>: Your class schedule will not display when the data feed is not available during system maintenance and backups, usually between 1:45a and 5:00a daily, with some additional regular maintenance scheduled on Tuesday and Friday mornings between 6:00a and 8:00a.

Accessing Moodle

To access Moodle, Click on the **"Moodle class sites"** link in the quick links section.

Classes		
Class schedule Bookstore	• Moodle class sites	 Moodle Help

Information on how to use Moodle can be found at msvu.ca/moodle. Information on help for Moodle is found at the bottom of that page.



Change my Password

Select "Change Password" from Quick Links to change your password.

My Information			
 Profile 	 Change password 	 Change address 	

Change my Address

Select "Change Address" under quick links, and then choose the address you wish to change. Please note that address changes will not be seen in myMount until reviewed by the registrar's office.

Accessing Student Email

Click on the "Student Email" link to log in to your student email.



Information on how to use student email is found at: <u>http://www.msvu.ca/en/home/studentservices/itservices/myemailandmobile/default.aspx</u>

Important Dates for Students

This list is a direct feed of the Important Dates for Students events listed on the external web site. You can see more dates by clicking on the **see more...** link which will take you to the list on the external website.

Important Dates for Students

08/15/2014 - Application Deadline: Sept 2014 Undergraduate Prog

08/15/2014 - Last Day of Summer Session II

08/29/2014 - Deadline: Clear 2014 Winter/Full Year IP Grades

08/31/2014 - Deadline to File for Fall Convocation

For more information on an item, click on the item to expand it and then click on More... to collapse it.

Important Dates for Students 08/15/2014 - Application Deadline Sept 2014 Undergraduate Prog November 4, 2013 - Application deadline for September 2014 entrance to undergraduate programs More...

The Mount in the Media

To see an entire article under "The Mount in the Media", click on More... below that article.



Logging Off of myMount

To logout of myMount, click on your name in the top right corner of the page to get the drop down menu and select **Sign Out**.



Then Click the "Close Window" button.

Threat Manageme	ent Gateway
You have successfully looged	off from Forefront TMG. We recommend that
you dose all browser window	s at this time.

If you see the following window click the Yes button to finish closing your browser .



Feedback Form

Please click the **Feedback Form** link at the bottom of any myMount page to provide feedback.

