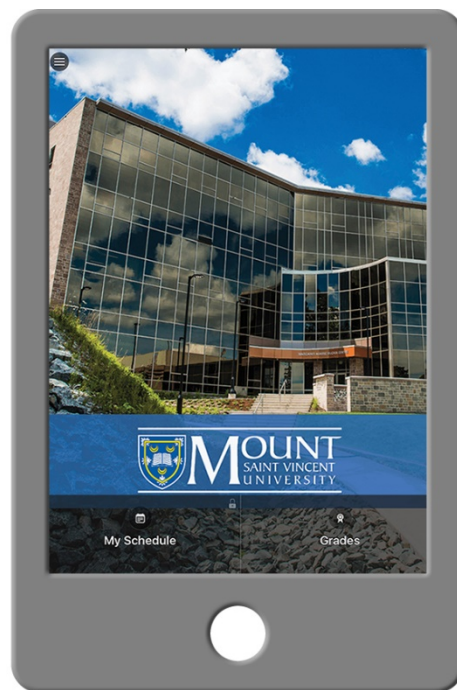


# The Mount App



## What is the Mount App?

The Mount App is the new mobile app for Mount students and faculty. It's free and available for Apple and Android devices.

## Will it work on my device?

The Mount App will work on:

- Android devices running 4.3 version or later
- Apple devices running iOS 9.0 or later.

## How do I get the Mount App?

On your device's app store search for **Ellucian GO**.



After installing the app on your device, tap the icon to open the app.

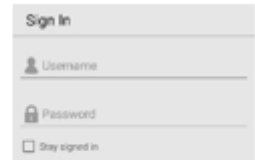
Tap *Choose University* and enter **MSVU** or scroll through the list of schools and select Mount Saint Vincent University.



Once you have selected the Mount as your university, it will always open as your home screen for the app.

## Sign In

Most features of The Mount App are available without signing in.



The lock icon indicates that you must Sign In.

### My Schedule, Grades, and Moodle

Use your **username** to sign into My Schedule, Grades, and Moodle.

Your username is typically the first letter of your First Name and your full Last Name. For example, Monty Mystic is mmystic.

*Note: There may be a number added to the end of your username. For example, mmystic2*

### myMount

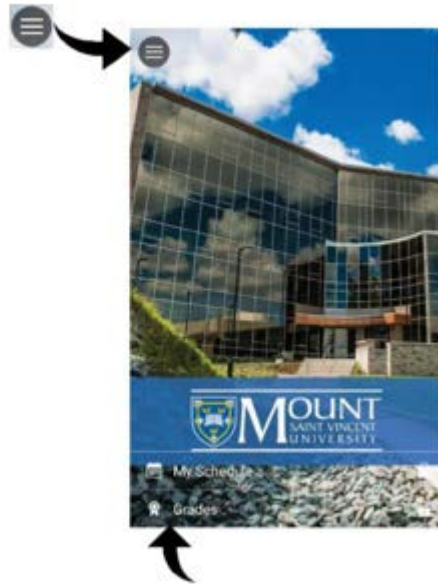
Use your Mount email address to log into myMount

## Protect your Information

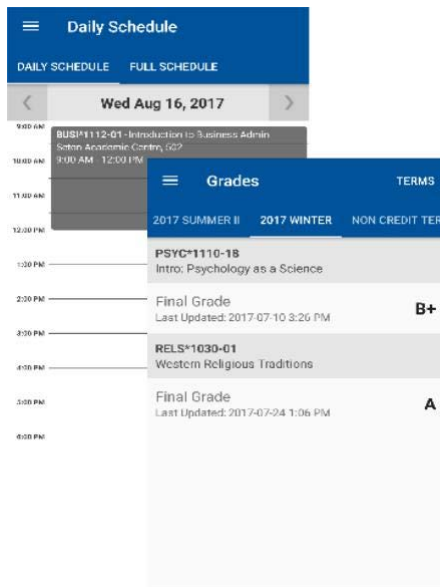
If you are planning to stay signed in to The Mount App, protect your information by securing your mobile device with a passcode.

## Using the Mount App

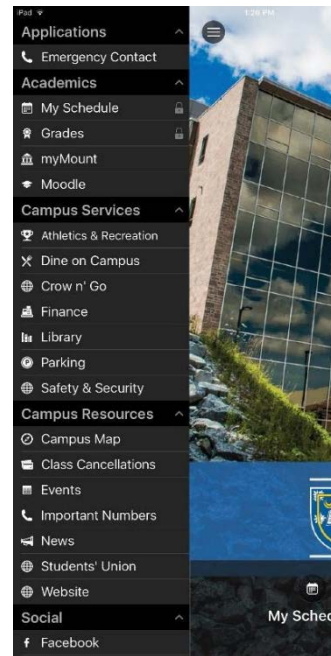
Tap the menu icon to display all the app features.



Select **My Schedule** or **Grades** to Sign In directly to either app feature.



## Features



### Emergency Contact

Get help when you need it.

### My Schedule

Have your class schedule in the palm of your hand.

### Grades

Check your final grades on the go.

### Academics

Access to myMount and Moodle.

### Important numbers

Easily find all the numbers to services you need.

### Links

Connect to the websites you need, including Library, Student's Union and more.

### Campus Map

Quickly find all the buildings on campus, what is in each location and get directions to get you there.

### News and Events

Always know what's happening around campus.

## Getting Help

For assistance with signing in to The Mount App or for help using The Mount App, contact the Help Desk or go to [msvu.ca/mobileapp](https://msvu.ca/mobileapp).

The IT&S Helpdesk is located on the lower level of the EMF Library.

### **Fall/Winter:**

Monday - Thursday: 8:30am to 7:30pm

Friday: 8:30am to 5:00pm

### **Summer:**

Monday - Friday: 8:30am to 5:00pm

IT&S Helpdesk

902-457-6538

[msvu.ca/itservices](https://msvu.ca/itservices)

[helpdesk@msvu.ca](mailto:helpdesk@msvu.ca)