

# Frequently Asked Questions (FAQ's):

## **I do not work at or attend Mount Saint Vincent University. Can my child still attend the Child Study Centre?**

Yes, however priority is given to students, staff and faculty from the Mount community and siblings of children currently enrolled in the program. If there are remaining spaces they are open to the public.

## **How do I place my name on the waiting list?**

You can place your child's name on the waiting list by contacting the centre at (902) 457-6287 or [childstudycentre@msvu.ca](mailto:childstudycentre@msvu.ca). You will be required to provide your child's name, date of birth and your telephone number. Please indicate whether or not you are looking for full or part time care.

## **Is there a fee to place my child on the waiting list?**

No, but there is an annual administration fee of \$25.00 due at the time of enrollment.

## **When should I put my child's name on the waitlist?**

You can place your name on the waitlist as soon as you know that you will need a space. If your child has not been born yet, use your best estimate for a start date.

## **Should I put my name on other waiting lists?**

Yes. The demand for a space at the Child Study centre far outweighs our capacity and placing your child's name on the wait list is not a guarantee that you will receive a space when you need one. The Department of Education and Early Childhood Development has an online directory of all licensed child care facilities that parents can search. The directory can be accessed at: <https://nsbr-online-services.gov.ns.ca/DCSOnline/ECDS/loadSearchPage.action>

## **What should I expect once I place my child's name on the waitlist?**

You will only be contacted if a space becomes available. Your name will be kept on the waitlist until a space is offered to you or you indicate that you are no longer interested.

## **Where is the Centre located on the campus?**

The Child Study Centre is located on the campus of Mount Saint Vincent University at 95 College Road, directly behind Seton Annex.

## **What are the Centre's hours of operation?**

The Child Study Centre is open 7:30 – 5:30, Monday to Friday.

## **What does it cost to attend the Child Study Centre?**

It currently costs \$35.00 per full day and \$19.50 for a half day. Fees are subject to change.

**Does the Child Study Centre accept subsidies?**

Yes, we do accept subsidies.

**Do I qualify for a subsidy?**

In order to be eligible for the Child Care Subsidy Program, the applicant must:

- (a) Meet social needs eligibility requirements and;
- (b) Meet financial needs requirements and;
- (c) Provide and complete all required documentation to substantiate need and;
- (d) Be a permanent resident of Canada or have applied for permanent resident or refugee status or a temporary resident who has been in Canada for at least 18 months consecutively. As well, the applicant must live in Nova Scotia and intend to place their child in a Nova Scotia child care centre.

**How do I apply for a subsidy?**

To apply for a subsidy you must contact the Department of Education and Early Childhood Development. The application is available Child Care Subsidy Application -

<https://www.ednet.ns.ca/earlyyears/families/application.shtml>