

## International Student Medical Questions and Answers

### **If I am not in Canada (studying from my home country), can I opt out of the International Student Medical?**

Yes, you can. In fact you are not eligible for the International Student Medical if you are not in Canada.

You can opt out by going to the Guard.me microsite for Mount Saint Vincent University at [www.guard.me/msvu](http://www.guard.me/msvu). You will find the opt out link on the left side of the page. You have until **September 23<sup>rd</sup>** (extended) to complete your opt out.

You will need to enter your student number without the leading zeros.

If you were only recently charged for the International Student Medical, your information may not yet be uploaded to the Guard.me system, so let us know if you have any difficulty accessing your account.

### **If I am in Canada, and I want to opt out of the international student medical because I am covered by MSI, what do I do?**

Email [financial.services@msvu.ca](mailto:financial.services@msvu.ca) a copy of your documentation for MSI showing proof of coverage for the period of September 1, 2020 to August 31, 2021. You will then be asked to complete an opt out form and return it to Financial Services. You have until **September 20<sup>th</sup>** (extended) to complete your opt out.

### **What if I am either in the process of renewing my MSI card or getting an MSI card for the first time and the card may not arrive by September 23<sup>rd</sup> ?**

While the deadline for opting out is September 23<sup>rd</sup>, we will not be finalizing our health plan listings for the insurer until the end of September or the first week of October. If your card comes in before we finalize our listing, we will process your opt out. So, contact [financial.services@msvu.ca](mailto:financial.services@msvu.ca) when your card comes in, even if after September 23<sup>rd</sup>.

### **I am not opting out of the International Student Medical. How and when do I get my health card?**

In the latter part of September, you will be sent a welcome letter to the International Student Medical Guard.me plan with your policy number and you will access your card through the MSVU Guard.me microsite ([www.guard.me/msvu](http://www.guard.me/msvu)). Until then, save any receipts for medical expenses and you will be able to claim them once you have your card.